

COUNCIL OF THE SOUTHERN MOUNTAINS 2025

Annual Report

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"Bringing Opportunities Within Reach"



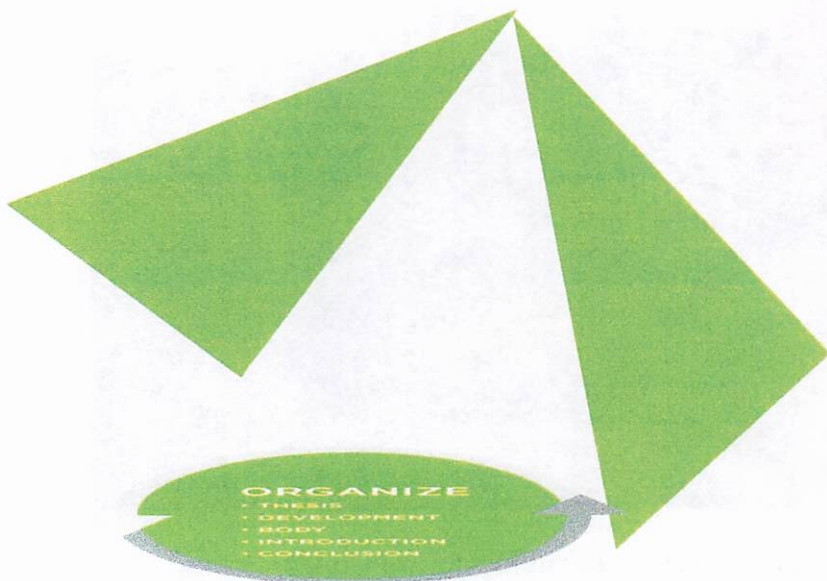
"Take Me Home Country Roads." A perfect country roadway in McDowell County; taking people home.

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Agency Mantra:

There is a destiny that
makes us all brothers,
As none go this way alone.
For all that we place
into the lives of others,
Comes back into our own.
-Edwin Markham



Message from Tom Morsi CSM Board President



Ephesians 2:8-10: "For by grace you have been saved through faith, and that not of yourselves; it is the gift of God, not of works, lest anyone should boast. For we are His workmanship, created in Christ Jesus for good works, which God prepared beforehand that we should walk in them." This passage emphasizes that salvation is through faith, but good works are a result of that faith.

I have always tried to demonstrate my good works are based on my faith. I am appreciative of God by giving me time to serve the community as an Officer on the Board and always expressing my support of the agency. I believe it was by grace that I came to the Council for I needed a cause to fill my desire to help my fellow man.

As our agency faces many challenges and has suffered from the devastating flood this year, I will continue to seek challenges in the community and strive to rise to the challenge and help our organization achieve its goal of "Bringing Opportunities Within Reach."

Thank you for allowing me to walk in the good works our Savior prepared for me. May all our works be a result of our faith.

MESSAGE FROM THE EXECUTIVE DIRECTOR

Randal Johnson



One of the hardest things in life is to embrace change but it is inevitable. It seems like human nature to want to keep things as they are because many people dread the unknown. Yet, when we fear change we must embrace the holy word as in Hebrews 6:10, "God is not unjust, he will not forget your work and the love you have shown him as you have helped his people and continue to help them." How wonderful it is to know our savior will not forget us and our efforts to help the people we have chosen to "Bring Opportunities."

This year has seen one of the greatest challenges to the organization since our inception in 1964, due to the devastating flood in February. It was disheartening to see our physical work of many decades destroyed and hauled away. It was even worse when we were the ones that had to "throwout" our documents, fitness center equipment and our background check station, all of which were vital to those we serve. These unexpected changes were forced upon us, yet we have the will to continue and strive to provide even better services. The real Council of the Southern Mountains are our Board of Directors, staff, volunteers and those that stand by us when the going gets tough.

As I write this I recall that during the cleaning up after the flood, in 12 degree temperatures, I tried to save all the past Annual Reports since I started working here in 2004, as I felt they were a record of our impact and dedication to our community. I have most of them although they are covered in mud and aren't very appealing but they mean something to me just as this organization means something to me and all those with whom we are associated.

As CSM goes forward, I believe the best is yet to come. We have many talented staff who will take up the standard and "Bring Opportunities Within Reach"

Randal Johnson

COUNCIL OF THE SOUTHERN MOUNTAINS 2025 ANNUAL REPORT

Mission Statement:

The Council of the Southern Mountains strives to provide quality services and opportunities to help people to overcome their causes and effects of poverty and achieve the dignity of self-sufficiency.

Vision Statement:

The Council will improve the quality of life in our communities and eradicate poverty by helping people to overcome barriers to success.

Reaffirmed by the Board of Directors on October 21, 2025



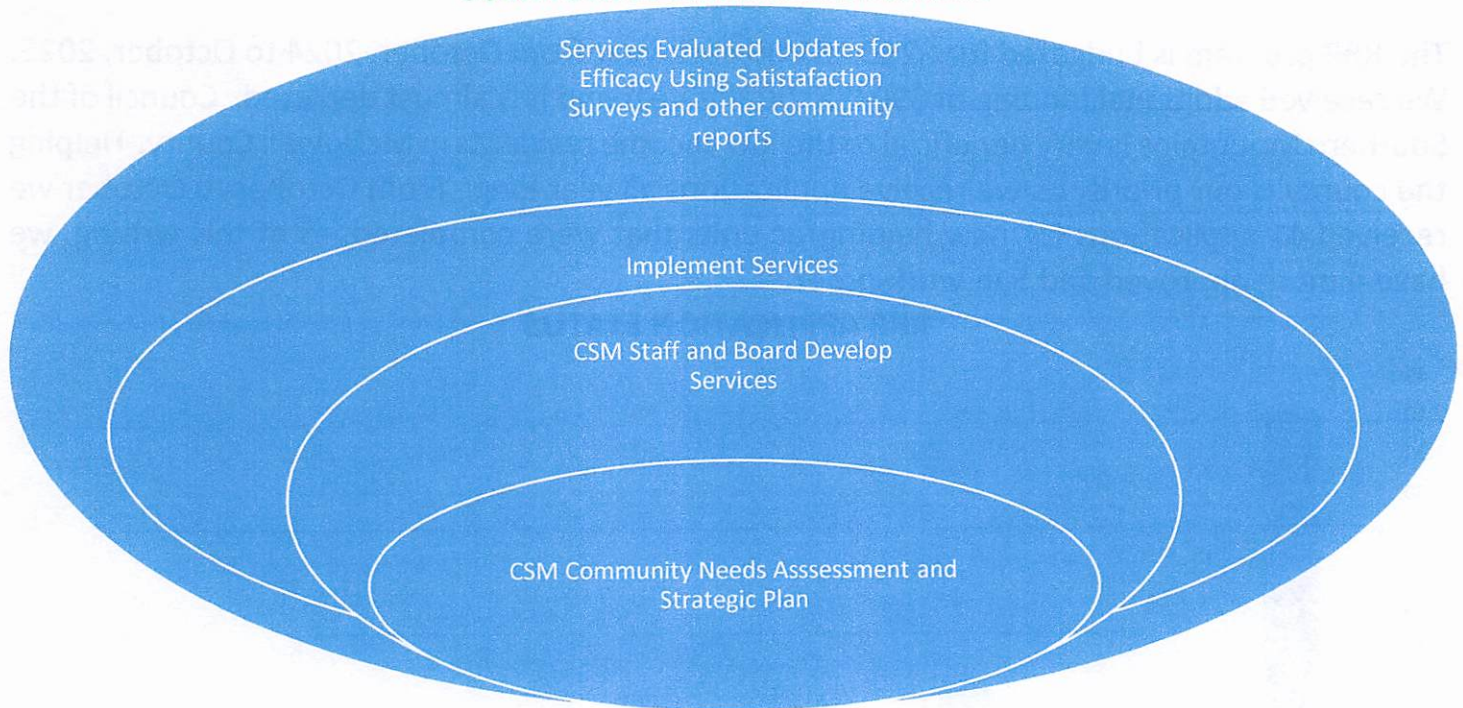
PROGRAMS: The Council of the Southern Mountains currently implements the following programs, in which 3,598 unduplicated individuals were served, along with the total number served and Results Oriented Management Accountability Goals addressed since the last Needs Assessment.

Program Name	Service Area (County)	Service Provided	Number Served
Youth Exposure Series	McDowell	Youth ages 6-18 participate in recreational/ educational activities	11
Volunteer Income Tax Assistance	McDowell	Provide free tax assistance to low income families	556
Title XIX Waiver	McDowell Mercer	Provide in home care to disabled individuals	40
RSVP	McDowell	Provide seniors with telephone reassurance calls	322
	Wyoming Mingo	Assist communities in maintain neighborhood watch groups	44
Repair and Replacement Program (Heat Pumps-A/C)	McDowell	Provide low income families with home heating and some a/c services	21
Food Pantry	McDowell	Provide nutritional services to low income people	498
Credit Union	McDowell	Provide saving opportunities for residents	34
Fitness Center Destroyed in February Flood	McDowell	Provide health facility for McDowell County residents	50
Family Day Care Food Program	McDowell Wyoming	Provide nutrition education to family day care providers	30
Foster Grandparent	McDowell, Raleigh Mercer, Mingo Wyoming, Summers & Monroe	Volunteers provide one-on-one services to special needs children	51
Bill Pay	McDowell	Provide accessibility to allow residents to pay their bills.	385

Emergency Utility Program	McDowell	Provide assistance to low income families for emergency heating assistance	15
Background Checks for Employment-Fingerprint Program	All Counties	Background checks are now required for many jobs and this service helped County residents by not having to drive long distances.	Destroyed in 2025 Flood
Tourism	McDowell	Promotes recreational/ educational tourist attractions visitmcdowellcountywv.com headofthedragonwv.com	2,000 at the Annual Ride with multitudes riding the course on their own.

These programs address various needs as stated in the agencies' Community Needs Assessment and Strategic Plan.

COUNCIL OF THE SOUTHERN MOUNTAINS COMMUNITY NEEDS ASSESSMENT



The agency is in the second year of its triennial Community Needs Assessment and Strategic Plan. These documents are posted on our website,

councilofthesouthernmountains.com

2025 Repair and Replacement Program Annual Report



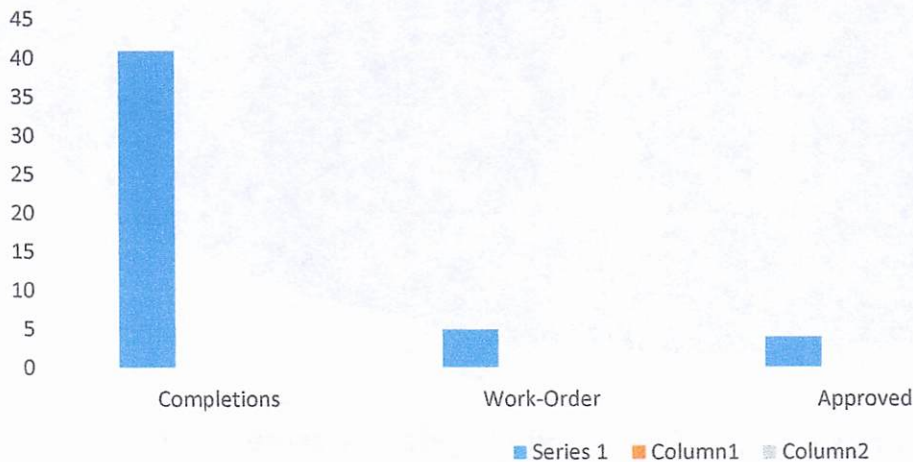
Latonia Foster, Coordinator



Dustin Short, RRP Inspector

The RRP program is budgeted for \$268,481.00 each year from October, 2024 to October, 2025. We received additional funding of \$90,000.00 this year and it is almost depleted. Council of the Southern Mountains is very beneficial to the low-income residents in McDowell County. Helping the county is our priority as we receive applications all year long. From October to October we received 41 applications for new heating/ac units that were completed, as of this writing, we have 4 more approved and 5 in work-order.

RRP APPLICATION STATUS



PROVERBS 19: 17 states that, “Whoever is generous to the poor lends to the Lord, and he will repay him for his deed.”

CSM PROGRAMS

Title XIX I/DD Waiver

CSM I/DD Services	
40 Consumers	• People with Developmental Disabilities Receiving Community Based Services
\$2.8 Million Annual Budget	• 78 Employees Receiving Living Wages

I/DD Waiver Residential Services/Case Management Annual Report 2025



Shauntina Reed, Director

This submission is for the 2025 CSM Annual Report. Hello, my name is Shauntina Reed- Kumar and I am the Director of Residential Services/ Case Manager for Council of the Southern Mountains. The program that I currently am involved in is the Medicaid I/DD Waiver Program. It is a federal program designed to deliver services to individuals in their homes and community as an alternative to receiving services in a more restrictive environments. The I/DDW Program is a program that reimburses for services to instruct, train, support, supervise and assist individuals who have intellectual and/or developmental disabilities in achieving the highest level of independence and self-sufficiency possible.

The I/DDW Program provides services based on a person's annual functional assessment and assigned individualized budget in natural settings, homes, and communities where the person resides, works, and shops. CSM currently has 25 individuals for Case Management in which 8 of those are residential and 17 are family

based, meaning their family members provide the care. CSM also currently has ten residential home members and eleven family residential members that we service.

CSM is still open to increasing our Case Management cases for the I/DD Waiver program and continue to grow as well as residential members. At this time, with Case Management having eight of those being in a residential setting, we are receiving \$250.00 per month that I am billing for per consumer which brings a total of \$24,000 for the year. I also have another 17 that are Family Based setting they are \$200.00 per month that I am billing per consumer which also brings a total of \$40,800 for the year. Between Residential/Family based setting it brings a total of \$64,800. We currently have 46 consumers and we are in the process of looking at referrals to gain more residential and or case management members for the I/DD waiver program.

CSM was recently audited or monitored by the WV Office of Facilities Licensure and Certification, and Acentra, the managed care company that administers our Waiver services for the State. We are very proud that the OFLAC review granted CSM a 2 year license with no citations. We are still waiting on the Acentra results but the reviewer did state that the program is more organized than last year and the homes were in good shape.

At this time, all Waiver consumers have direct care staff working with them. Our I/DD Waiver office staff include Shauntina Reed- Kumar, Residential Director, Christina Owens- Deputy Residential Director, Kierra McBride, Behavior Support Specialist, Bri Dunn, Payroll, Devin Short, Payroll, Ms. Dora Shrader, Secretary, Erin White, Case Management Director, Judy Taylor, RN, Angel Rasnake, RN, Jennifer Thompson, RN, Tammy Stanley-Wallace, LPN, Jasmine McGlothlin, LPN, and numerous Direct Care Staff. As of August, the maximum budget for all consumers ranged at approximately \$2.4M. Please keep in mind, the budgets fluctuate because we have different begin dates and end dates per consumer. In addition, factors like vacations, sickness, and lack of staff affect the total outcome of the budgets used. However, this is a very high percentage used for the budget year.

We have an average of 12 incidents or behaviors reported each month for the program. However, they are each addressed individually and processed per guidelines. While also being able to interact with my Residential and family based consumers. I have had the opportunity to train others in becoming house managers. I have been supervising the staff and making sure the consumers have what they need. I have conducted birthday parties for these individuals which included food, bowling and cake, in which it was a party of their choice. Another great thing is that I have volunteered for a food pantry in which the name of the organization is "Connection to the Connection" which is a nonprofit organization directed by: Angela Reed at WV Manor located in Bluefield WV. CSM has partnered with her, in regards to big food distributions she has done for our consumers/community. Clients are able to get food 2 times a month for free from this organization. The members that utilize this pantry has been happy to receive anything from Connection to the Connection.

Last but not least, CSM consumers were also invited to Friends Unlimited for a Prom in May 2025 and all thoroughly members enjoyed this event. This is such a wonderful program; we help so many individuals with disabilities. Without the support of the Council of the Southern Mountains, many of our consumers would do without. In my opinion, that is what it is all about, helping those in need. I, for one, am proud to be an employee of the Council of the Southern Mountains. Overall, the I/DD Waiver Program is in good standing.



Connection to the Connection

Food Drive in Collaboration with CSM
Distribution
Directed by: Angela Reed CEO



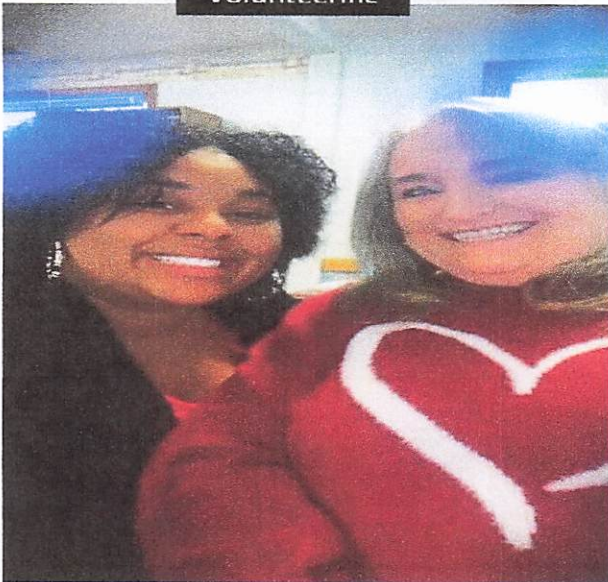
Shauntina
Volunteering



CEO: Angela



Volunteering



Shauntina and Judy Taylor, RN, Director of Nursing



Angel Rasnake, RN



Brianna Dunn, Administrative Assistant and
Keira McBride, BSP. Hiring Day Event at Bluefield Office



Christina Owens, Deputy Residential Director

This flow chart shows how CSM consumers are initially served.



FOSTER GRANDPARENT PROGRAM 2025 ANNUAL BOARD REPORT



Marcia Mullins
Foster Grandparent Program Director



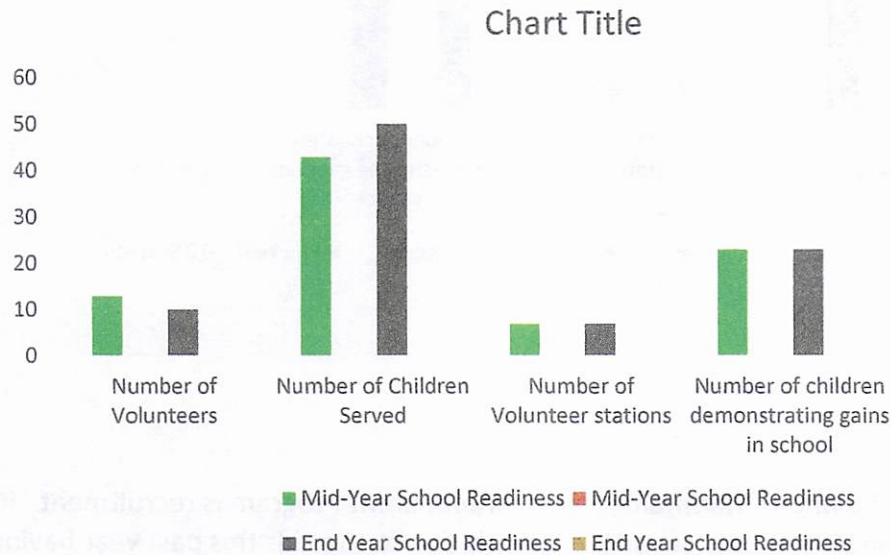
Latonia Foster
Foster Grandparent Program Coordinator

Listed below is information on the Foster Grandparent Program's Annual Accomplishments

Foster Grandparent Volunteers Served	46
Total Number of Hours Served	51,904
Total number of Children Served	140
Total In-Kind Support Received	\$49,904
Meals, Physicals, Transportation, Meeting Space, Recognition and Public Service Recognitions.	

- **Work Plan: School Readiness/Head Start/Early Childhood Education:**

10 Foster Grandparent Volunteers have served 32 children at 7 stations to enhance their social skills, emotional skills and cognitive skills on a daily basis. Thus far, 22 children have shown improvements in their social skills, emotional and cognitive skills on a daily basis allowing them to transition into kindergarten.



- **Work Plan: K-12 Success:**

36 Foster Grandparent Volunteers has served this program year to 108 children at 19 stations to help level the playing field in academic, attendance and emotional development skills thus allowing increased learning measures. Teacher reports that 32 children have shown improvement in reading, math and/or behavior of which 108 of children are in special education.

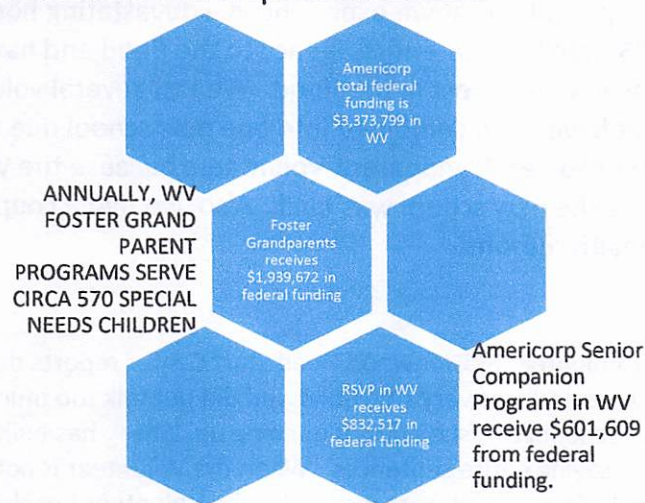
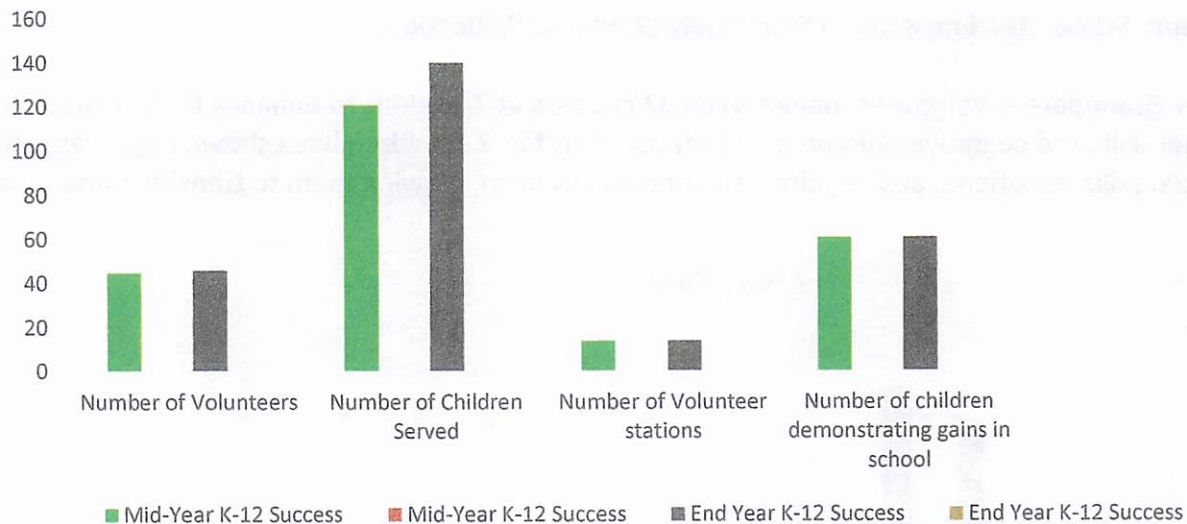


Chart Title



Challenges

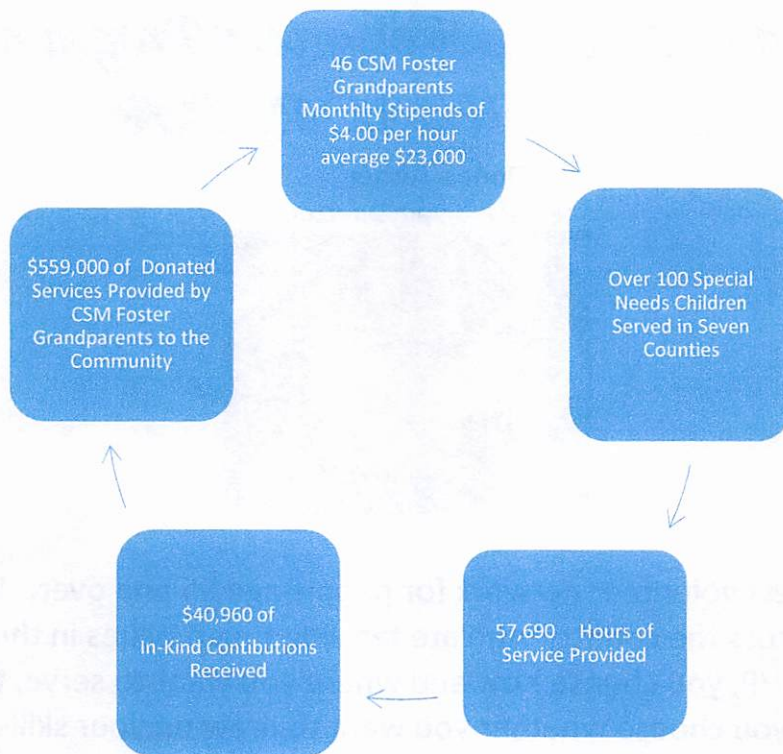
Our challenges for the Council of the Southern Mountains Foster Grandparent Program is recruitment. It is difficult to get volunteers interested in placements at various schools due to the kids this past year having been difficult to provide the one-on-one services to because of discipline problems. In some schools, teachers have indicated that volunteers or other staff are not allowed to tell the children "No" in any way. Therefore, the Volunteers indicate that the children use that to their advantage.

Another challenge has been getting volunteers to the nearest approved Field Print/TrueScreen location for their background check. The closest is 65 miles one way and most of the volunteers have no transportation, therefore, I must take them, and it takes up a whole day.

Our biggest challenge this reporting period is that we experienced a devastating flood to our area (Southern West Virginia) on February 15, 2025. We lost our entire agency to the flood and have been rebuilding our office as well as re-creating our files that were lost in the flood. We lost several volunteers because of the flood and we had three schools that have been combined into one new school due to loss of population which has caused our program to lose some Foster Grandparent Volunteers because the Volunteers do not want to drive up on top of a mountain where the new school was built. Also, we had a couple of Volunteers who retired from the program due to health reasons.

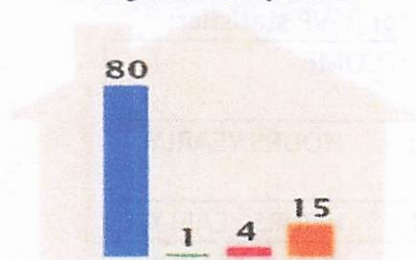
Success Stories

Debralee Mullins, Foster Grandparent Volunteer at Glenwood Head Start Center reports that she had been working with a little girl named: Leia. Leia is 4 years old and was very shy, quiet and did not talk too much. After spending time with the Foster Grandparent Volunteer this school year, she started opening up. She has built the trust with the Volunteer and now she talks more and has begun saying entire sentences. When the Volunteer is not there, Leia looks for her Foster Grandparent Volunteer. Not only does she interact more with the Volunteer but she interact more with other children that otherwise she would not have done so without the help of the Foster Grandparent Volunteer

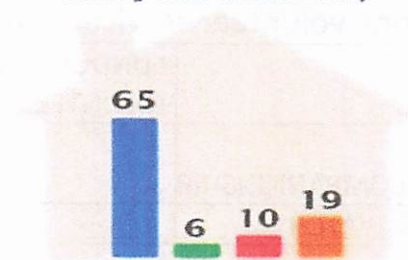


Living Arrangements of Children Under Age 18

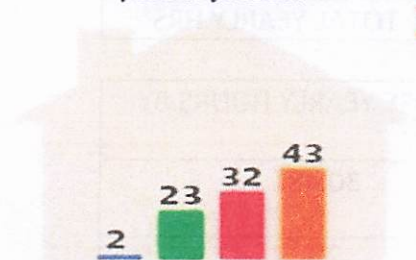
50.7M
Living with two parents



17.2M
Living with mother only



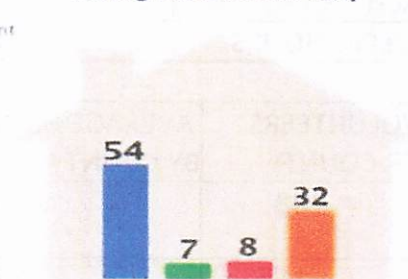
2.8M
Living with no parent present



What other relatives live in the household?
(In percent)

- Sibling only
- Grandparent only
- Both sibling and grandparent
- No sibling or grandparent

3.0M
Living with father only



M = millions

Retired and Senior Volunteer Program

2025 ANNUAL REPORT

Donna Turner
RSVP Program Director



RSVP is America's largest volunteer network for people age 55 and over. There are over 300,000 volunteers across the country who are tackling tough issues in their communities. With RSVP, you choose how and where you want to serve, the amount of time you want to give, and you choose whether you want to draw on your skills or develop new ones. You find the opportunity that is right for you.

During this past year we have lost some volunteers. Some have moved to be with family, some are now in nursing homes and some have passed. RSVP has 260 unduplicated volunteers and a total of 317 RSVP volunteers serving the counties of McDowell, Raleigh, Wyoming and Mingo during this period. These volunteers have donated 37,102 hours. Some volunteers give time to more than one volunteer service. Please see the charts below for RSVP statistics:

JOB	# UNDUPLICATED OF VOLUNTEERS	OUTCOME	
TELEPHONE REASSURANCE /COMPANIONSHIP	209	33,088	HOURS YEARLY
NEIGHBORHOOD WATCH	25	2840	HOURS YEARLY
HOSPICE	2	55	HOURS YEARLY
DISASTER PREPAREDNESS	3	52	HOURS YEARLY
ITMAN FOOD PANTRY	20	1061	HOURS YEARLY
ADDICTION COACH	1	6	HOURS YEARLY
TOTAL /VOLUNTEERS HOURS	260	37,102	TOTAL YEARLY HRS

TOTAL # OF VOLUNTEERS SERVING PER COUNTY		AVERAGE MONTHLY HOURS BY COUNTY	AVERAGE YEARLY HOURS BY COUNTY
McDowell	188	2,540	30,481
Mingo	11	176	2,114
Raleigh	24	215	2,574
Wyoming	37	161	1,933
Total	260	3,092	37,102

VA hospital donation in September 2025 helped 517 veterans ---received letter



RSVP volunteers have donated many things, this year for the veterans. Some of those things included, t-shirts, socks, deodorant, toothpaste, toothbrushes, adult diapers, hairbrushes, combs, lotion, mouthwash and etc. The donations were delivered to the VA Hospital located in Beckley, WV on September 3, 2025.

I received a thank you letter from the VA Hospital on September 12, 2025 and they stated that those donations helped 517 veterans.

In order from left to right is Donna Turner, Program Director of the RSVP Program serving the Council of the Southern Mountains and serving the Veterans Administration Medical Center (VAMC) is Representative Reggie Roles.

In 2025, we had 5 recognition dinners to say thank you for volunteering. We showed our appreciation by having recognition dinners, giving away gift cards and prizes. The big prize this year was a 55" screen television. We had a drawing and the winners of the television are as follows: from left to right be Yvonne Ava Osbourne, Rosa Smith and Yvonne Jewell, Barbara Smith and Sharon Adkins (not pictured).





Senior Companion Program



This program has shown how vital it is for seniors in our area due to the isolation caused by the Covid virus, quarantines, social distancing, and recurring bad weather. CSM is grateful for these dedicated companions. Senior Companions are volunteers age 55 and over who make a difference by providing assistance and friendship to adults who have difficulty with daily living tasks, such as shopping or paying bills. We help these adults remain independent in their homes instead of having to move to more costly institutional care. Senior Companions give families or professional caregivers much-needed time off from their duties, to run errands, and often provide friendship for their clients. Volunteers receive pre-service orientation, training while on duty, and may qualify to earn a tax-free hourly stipend by working 20 hours a week. The Volunteers will be receiving training from the organization where they serve. ***We are proud to report that the Council of the Southern Mountains operates the largest Senior Companion Station in West Virginia.***

“Bringing Hope to Those in Need”

COMMUNITY SERVICES (CSBG)



Council of Southern Mountains

Community Services Block Grant Program

Community/Emergency Services

The Council of the Southern Mountains, a nonprofit organization, chartered by the State, had its origin in 1964 as a result of concerted efforts of State and Federal agencies declaring an all-out war on poverty, its causes and effects.

The overall purpose of the Council is to provide quality programs, products and services that:

1. Promote and facilitate financial, social, and psychological self-sufficiency;
2. Contribute to the revitalization of McDowell County; and
3. Empower the participants and/or recipients to take control over their futures.

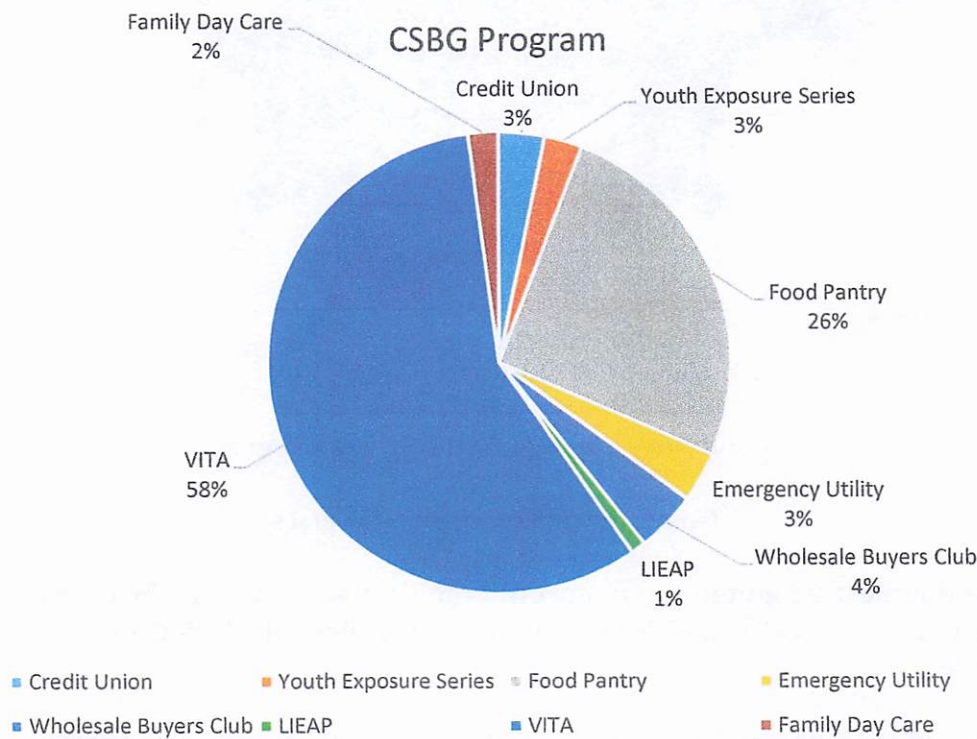
CSBG is continuing networking, collaborating, and cultivating relationships with business and corporate communities as a service of funds, programs, and services- the key components in this united effort.

The overall goal of CSBG remains as outlined in the Results Oriented Management and Accountability (ROMA) goals as stated in the Government Performance and Results Act (GPRA).

- Goal I. Low Income people become more self-sufficient.
- Goal II. The conditions in which low income people live are improved.
- Goal III. Low Income people own a stake in their community.
- Goal IV. Partnerships among supporters and providers of services to low-income people are achieved.
- Goal V. Agencies increase their capacity to achieve results.
- Goal VI. Low income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

During the year 2025, CSBG served a total of 917 families (1,713 individuals) in the areas of:

1. Food
2. Utility assistance
3. Clothing and furniture through referrals
4. Emergency Food and Shelter Disaster Support
5. Personal Assistance
6. Income taxes
7. Youth Activities
8. Economic enhancement



CSM FITNESS/WELLNESS CENTER



*DESTROYED IN THE FEBRUARY 15,
2025 FLOOD. It is with great
sadness we lost this community
asset.*



Family Daycare Feeding Program

2025 ANNUAL REPORT



Ida Monroe, FDCFP Coordinator

The Daycare Program has a total of ten Providers and two day care centers for a total of 12. The Providers total expense for the year was \$55,963.68 and Tinker Tots Day Care Center expense was \$20,593.53.

The annual training has been scheduled for November 14, 2025 at the Welch Library from 10:00 a.m. until 2:00 p.m.

Both Management Evaluation for Family Daycare and Tinker Tots Child Care was conducted by The Office of Child Nutrition, WV Dept. Of Education. There were no findings. The agency is currently awaiting approval for the application for Family Daycare Home Providers. The program is in great standing for 2025.

- **Mark 10:14:** "Let the little children come to me, and do not hinder them, for to such belongs the kingdom of God."

BILL PAY SERVICE

Low income Individuals usually live a “cash life style” due to their circumstances and need financial services. As a result the Council of the Southern Mountains has a Bill Pay service for these area residents.

Approximately one-quarter of U.S. households (more than 30 million), representing \$1.3 trillion dollars in annual spending, do not utilize banks, according to the FDIC, the Bureau of Labor Statistics and the U.S. Census Bureau. Including illegal immigrants, the number of residents without bank relationships is reported to be millions of consumers who often have no other means of paying their bills but in person by cash. As of this date, over thousands of McDowell County residents have used CSM Bill Pay services.

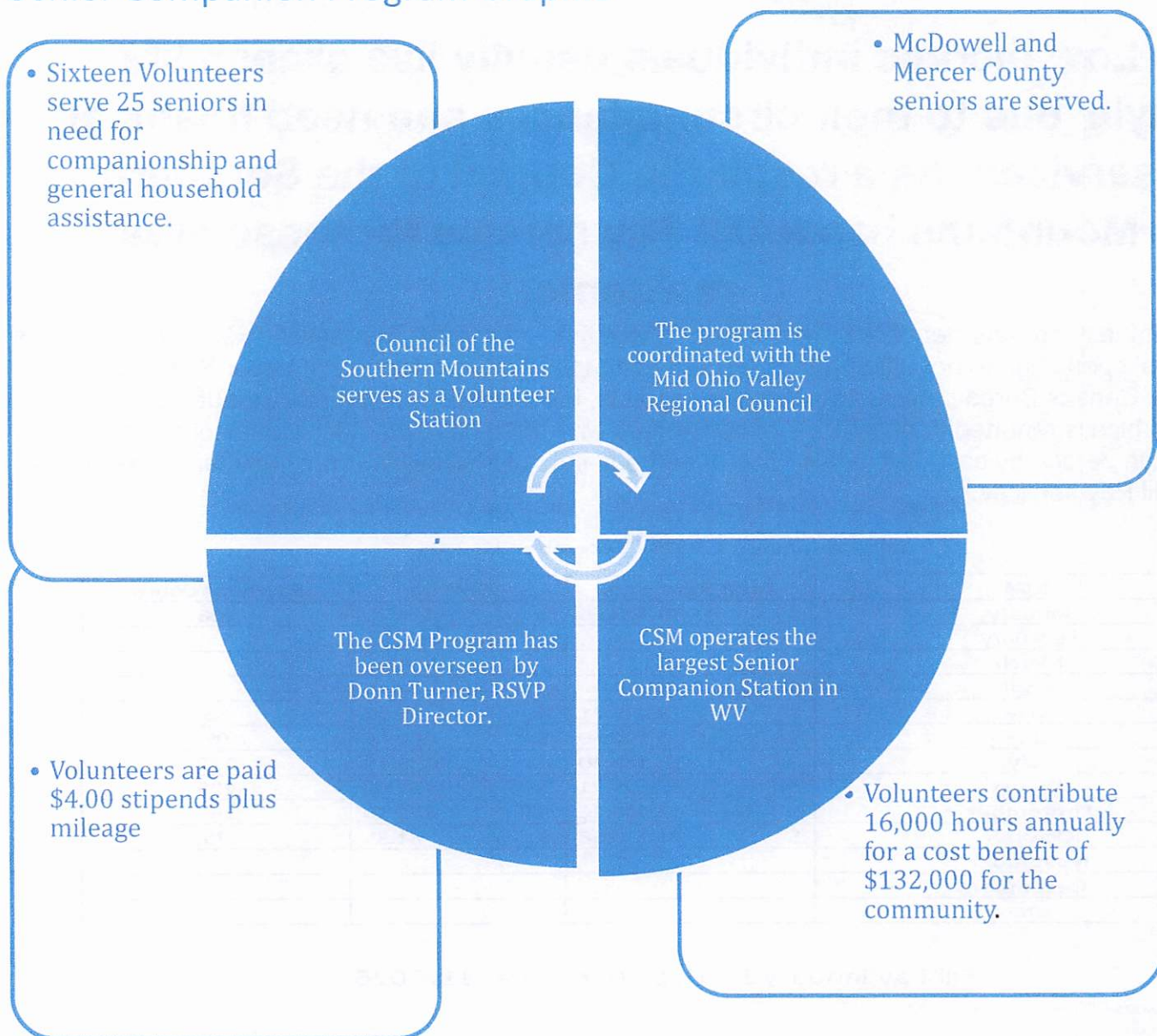
Bill Pay January 1, 2025 - December 31, 2025

2024	Total Payments	CSM Fee	Payment Count
January	\$ 38,440.56	\$ 214.25	206
February			
March	\$ -		
April	\$ -		
May	\$ 8,005.21	\$ 56.90	55
June	\$ 13,192.50	\$ 100.15	95
July	\$ 19,387.40	\$ 135.15	127
August	\$ 20,175.71	\$ 151.80	125
September	\$ 17,849.16	\$ 153.60	147
October	\$ 11,210.58	\$ 81.35	75
November			
December			
Totals			

Bill Pay January 1, 2025 - December 31, 2025



Senior Companion Program Graphic



COUNCIL OF THE SOUTHERN MOUNTAINS ECONOMIC DEVELOPMENT INITIATIVE 2025 ANNUAL REPORT



The Motorcycle Stunt Army riders perform during the 2025 event held on September 27 at the Kimball, WV Fall Festival.

2025 Head of the Dragon Motorcycle/Sports Car Event

Head of the Dragon Annual Report

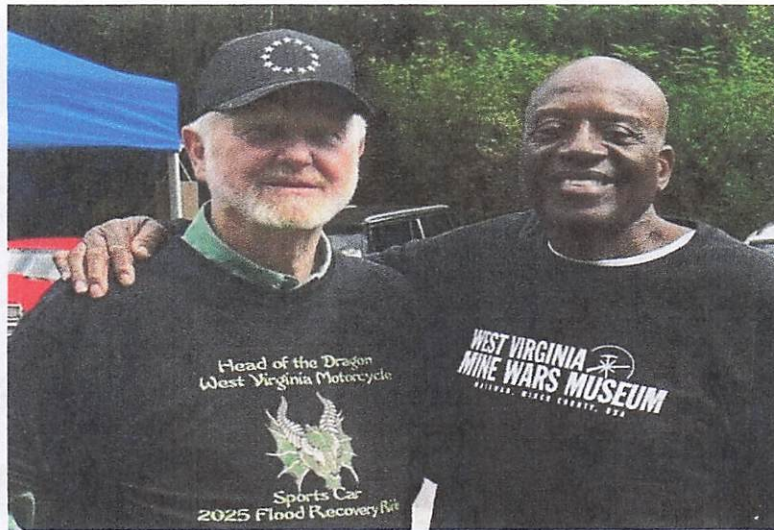
The 2025 Head of the Dragon annual event was determined a success by all involved. The Dragon roared loud as over 30 motorcycles participated for five states. The furthest rider came from Maryland around 360 miles away. We had prizes awarded for the Best Bike, Best Trike and a drawing for riders only of \$259. One of the riders from Maryland won that prize. Every cyclist related the thrill they had in transversing the curvy yet beautiful roads of McDowell County. The riders loved crossing Elkhorn Mountain.

We had 30 cars sign up for the car show. Awards were given for Best Ford, Best GM and Best Mopar along with \$300 for the car that won Best of Show. This car was from Mingo County and the second time it won this award. It was voted on by all the spectators.

The Stunt Army acrobat motorcycle group performed this year and was again, a real crowd pleaser. Everyone loves this exhibition and it is the most viewed act of any displayed. They have become a tradition.

The Fall Festival was a success with between 1500 and 2000 attending. This was remarkable and only possible due to the extensive advertising and pre-event work performed by the planning committee.

CSM Helps Sponsor John Ellison Performance Locally



Randal Johnson, left, CSM Executive Director along with former McDowell County resident John Ellison, world renowned song writer and performer.

John Ellison, a West Virginia-born singer, guitarist, and songwriter best known for writing the hit song "Some Kind of Wonderful," performed at the 2025 Head of the Dragon and Kimball Fall Festival held on September 27, 2025. Born in Montgomery, West Virginia, Ellison was raised in the coal mining community of Eckman, WV in McDowell County. In 1959, John Ellison quit his job at the Carter Hotel in Welch, McDowell County, and bought a one-way ticket to Rochester, NY, to pursue his dream of becoming a singer and recording artist. With his belongings stuffed into a grocery bag, he arrived in Rochester with \$3.25 to his name. Over the next eight years he played in several bands without much success. Then, he met likeminded players and formed The Soul Brothers Six as the group's lead singer and songwriter.

The group's first recording, "Some Kind of Wonderful," was released in 1967 on Atlantic Records. After the group disbanded in 1969, Ellison played for a short period of time with former heavyweight champion Joe Frazier as his guitarist before forming another group of his own.

In 1974, Grand Funk released a version of "Some Kind of Wonderful" that reached the No. 3 spot in the nation. To date, the song has been recorded by more than 62 different artists and sold more than 42 million copies. As a result, John has received five Lifetime Achievement awards for writing one of the most played songs in the world.

The Soul Brothers Six were called "a major influence on modern music" in Peter Guralnick's 1987 book *Sweet Soul Music*. Ellison has collaborated, toured, performed, and recorded with artists such as Patti LaBelle, Diana Ross, James Brown, Smokey Robinson, and Little Richard. He continues to record and tour nationally and internationally.

RISK-ASSESSMENT RISK TOOL-2025 CSM FINANCIAL STATUS

	Don't Know	Inadequately Achieved	Partially Achieved	Fully Achieved
1. Organization has a comprehensive annual budget which includes all sources and uses of funds for all aspects of operations.				✓
2. All grant or contract budget agreements with funders are incorporated into the comprehensive annual budget.				✓
3. All grant or contract budget proposals are reviewed by fiscal staff before submission to funders.				✓
4. Program managers play an active role in the development of budgets for programs under their direction.				✓
5. A board committee has a detailed understanding of the annual budget and plays a significant role in directing the use of unrestricted funds.				✓ Full Board
6. The full board formally authorizes the annual budget and revisions to the budget.				✓
8. The organization has integrated meaningful consideration of financial issues into any strategic planning processes it undertakes.				✓

a. Authorization functions for purchasing, signing checks, adjusting accounts, and extending credit are not performed by individuals who also perform recording functions such as disbursements and/or receipts, maintaining accounts receivable records, or cash handling functions such as receiving and depositing funds or preparing checks.				
	Don't Know	Inadequately Achieved	Partially Achieved	Fully Achieved
b. Review and verification functions such as reconciliation of the bank statement to the record of cash receipts and disbursements are not performed by individuals who also prepare checks, record checks, receive funds and prepare bank deposits, and/or record receipts.				√
5. Payroll policies and procedures are clearly documented and consistently followed.				√
a. Written authorization is required for all new hires and pay rate changes.				√
b. Written timesheets are prepared by all employees, signed by the employee, and approved in writing by the employee's direct supervisor.				√
c. Forms W-4 and I-9 are obtained and retained for each employee.				√
d. Policies regarding overtime, vacation time, sick leave, holiday pay, and other leaves with or without pay are written clearly, and reviewed regularly for compliance with state and federal law.				√

4. Accounting policies and recording procedures are clearly documented in the written fiscal policies and procedures.				√
5. Appropriate computer software and hardware is utilized to perform recording functions.				√
6. Appropriate electronic and physical security procedures are utilized to protect the integrity of computerized accounting records.				√
7. All accounting records are backed up daily. Back-up media are stored in a secure area away from computer equipment.				√
	Don't Know	Inadequately Achieved	Partially Achieved	Fully Achieved
8. Back-ups of accounting data are stored offsite at least monthly.				√
9. Detailed records of client fees and/or grants and contracts receivable are maintained and reconciled to the general ledger receivables balances.				√
10. All contributions are recorded in the accounting records. If more detailed records are maintained by staff responsible for fund development, the fund development and accounting records of contributions are reconciled monthly.				√
11. All general ledger balance sheet accounts are reconciled at least quarterly. All cash, payroll liabilities, and accounts receivable control accounts are reconciled monthly.				√

	Don't Know	Inadequately Achieved	Partially Achieved	Fully Achieved
1. The executive director and the program managers review the monthly financial statements carefully.				√
2. The fiscal manager highlights unusual items and identifies potential problems in notes to the financial statements shared with the executive director and board committee or full board.				√
3. A board committee or the full board reviews the monthly financial statements carefully.				√
4. The board or a board committee selects an independent CPA to conduct an annual audit or review. The board determines whether the organization should have an audit or a review, and whether or not the audit must be conducted within the guidelines of OMB A-133, as required for organizations receiving over \$300,000 in federal funds or recommended for organizations receiving more than \$100,000 each from more than one federal source.				√
	Don't Know	Inadequately Achieved	Partially Achieved	Fully Achieved
5. The board or a board committee reviews the auditor's report, including any management letters, and reports on internal controls and compliance with governmental law and regulation.				√
7. The board and executive director continually review the organization's financial statements to determine whether:				

**COUNCIL OF THE SOUTHERN MOUNTAINS
ANNUAL FINANCIAL REPORT
FISCAL YEAR ENDING AUGUST 31, 2025**



Heather Mullins
Director of Finance



Patricia Vaughn
Payroll Specialist



Devin Short
Administrative Coordinator

The Finance Office was severely affected by the February flood. Two computers and the server were the only items saved from flooding. The Finance office is currently primarily located in the Bluefield Office. Two staff are in the Bluefield Office and one is working at the Welch Office due to available space.

BILL PAY

The Bill Pay is a service to the community, which provides local access for residents to pay their bills. The program is set in conjunction with the agency fiscal year. The year-end profit of the program is \$550.88.

COMMUNITY SERVICES BLOCK GRANT

The Community Services Block Grant (CSBG) program year is set as a regular calendar year. The program has spent \$130,950.31 of its \$244,363 funding for the year. The agency also receives Technical and Training Assistance Grant (T&TA) from the same funding source. The agency has received a grant of \$15,000 to provide training to staff and board members in an effort to increase agency capacity.

FAMILY DAY CARE FOOD PROGRAM

The program provides meal reimbursements for daycare providers. Currently the program has 9 in home care providers and one day care center. The program is reimbursed at a rate of \$150 per in home provider and 15% of the revenue from the two day care centers. The program year is October 1 to September 30.

FOSTER GRANDPARENT PROGRAM

The Program started the New Year in July 2025. As of August 31, the program has spent \$22,150.59 of its \$361,392 year two budget. The Program year runs July 1-June 30.

MONEYGRAM

MoneyGram provides access for residents to send and receive money. Bill payments and money order purchases can also be accessed through this program. The program coincides with the agency fiscal year. The program has a net profit of \$120.37 for the year ending August 31.

RETIRED & SENIOR VOLUNTEER PROGRAM

The Program began its new year in April 2025. As of August 31, the program has spent \$37,899.99 of its 98,647 budget. The Program runs April 1 to March 31.

FITNESS CENTER

The Fitness Center coincides with the agency's fiscal year. The program had a loss for the year of \$111.61. The Fitness Center was damaged by the flood and has not reopened.

TITLE XIX WAIVER

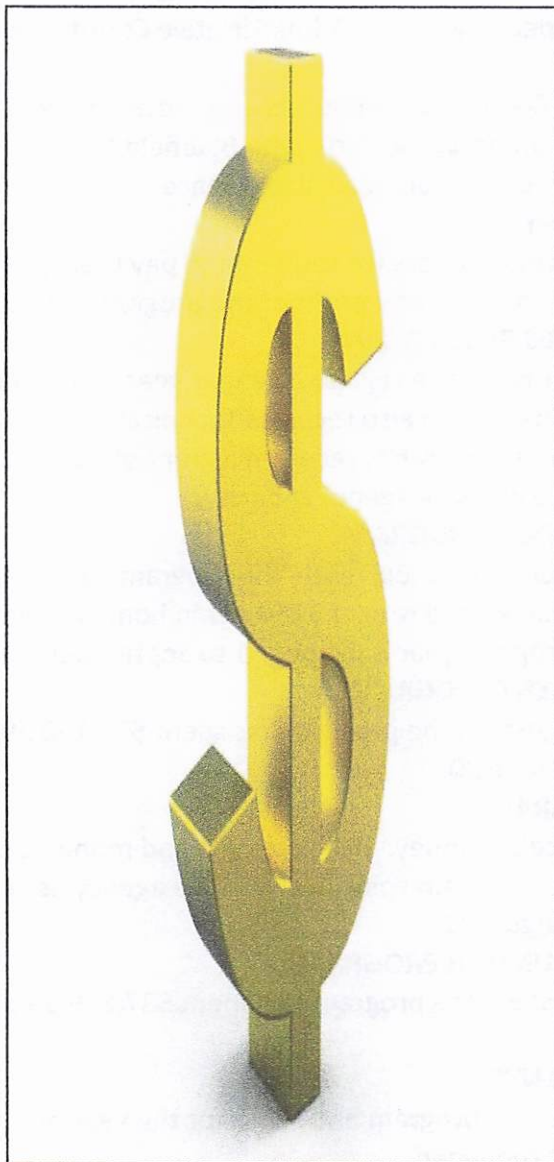
The Title XI Waiver Program coincides with the agency fiscal year. At the end of August, the program is showing a projected loss for the year. The revenue for the program is projected and will be adjusted once all actual activity is reported to billing. The agency serves as Payee Representative for 19 clients. This service includes the handling of incoming and outgoing funds of clients.

EMERGENCY REPAIR & REPLACEMENT

The program grant year has been extended to November 31, 2025 beyond the original date of September 30. A funding increase of \$90,000 has been granted to complete additional homes. The program works in conjunction with the Appalachian Power Grant. The agency was just renewed that grant in the amount of \$160,000 that will start January 1, 2026 ends December 2027. This grant allows more homes to be completed by sharing the cost of each completion.

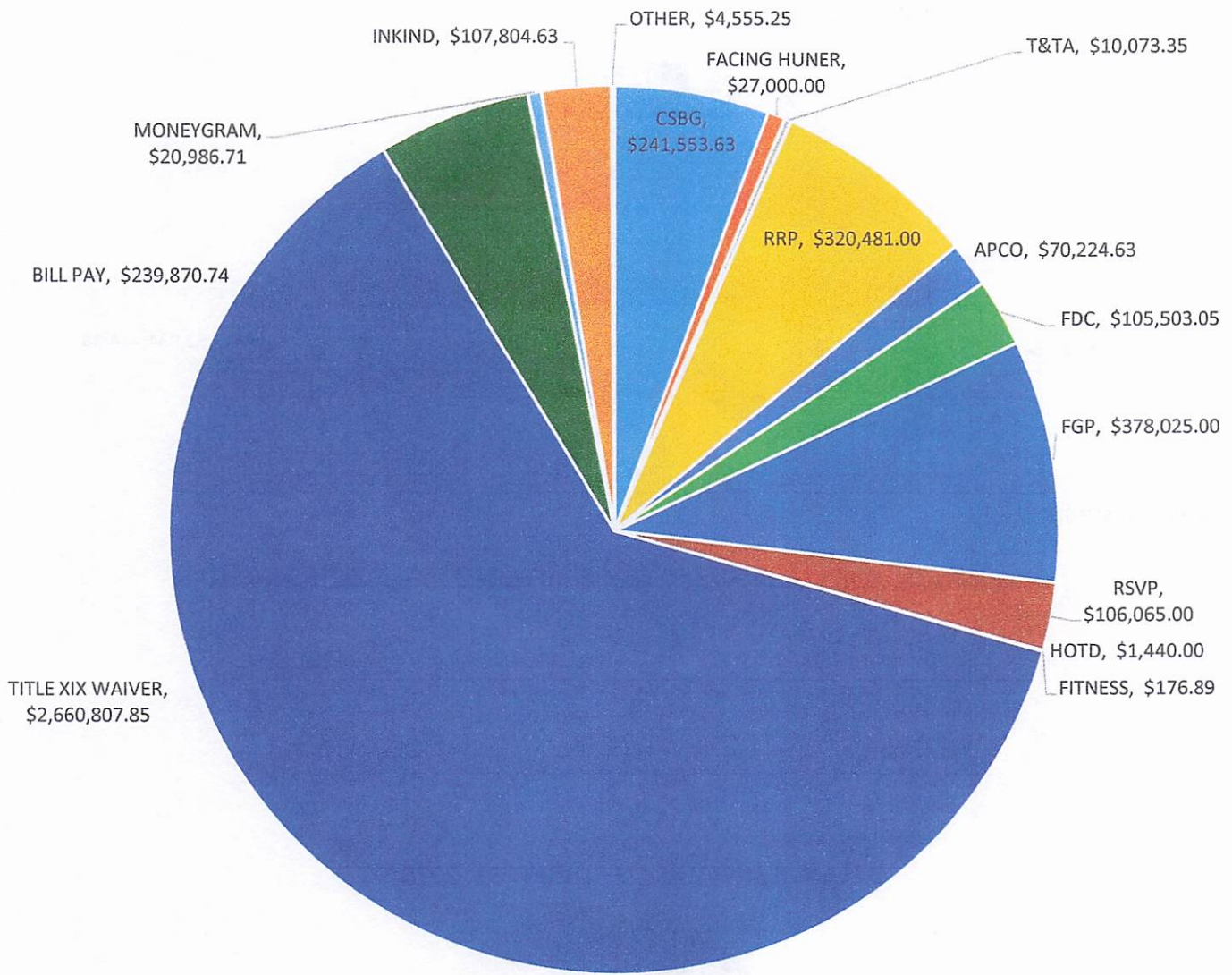
The Finance Office is preparing for the Annual Audit. The desired timeline is to have the audit completed by the end of December.

SEPTEMBER 2024 TO AUGUST 2025 AGENCY REVENUE



PROGRAM	REVENUE
BILL PAY	\$239,870.74
CSBG	\$241,553.63
CSBG T&TA	\$10,073.35
FACING HUNGER FOOD BANK	\$27000.00
FAMILY DAY CARE	\$105,503.05
FOSTER	\$378,025.00
GRANDPARENT FITNESS CENTER	\$176.89
HEAD OF THE DRAGON	\$1,440.00
MONEYGRAM	\$20,986.71
RRP	\$320,481.00
RSVP	\$106,065.00
TITLE XIX WAIVER	\$2,660,807.85
APPALACHIAN POWER	\$70,224.63
OTHER AGENCY REVENUE	\$4,555.25
INKIND DONATIONS	\$107,804.63
TOTAL REVENUE	\$4,294,567.73

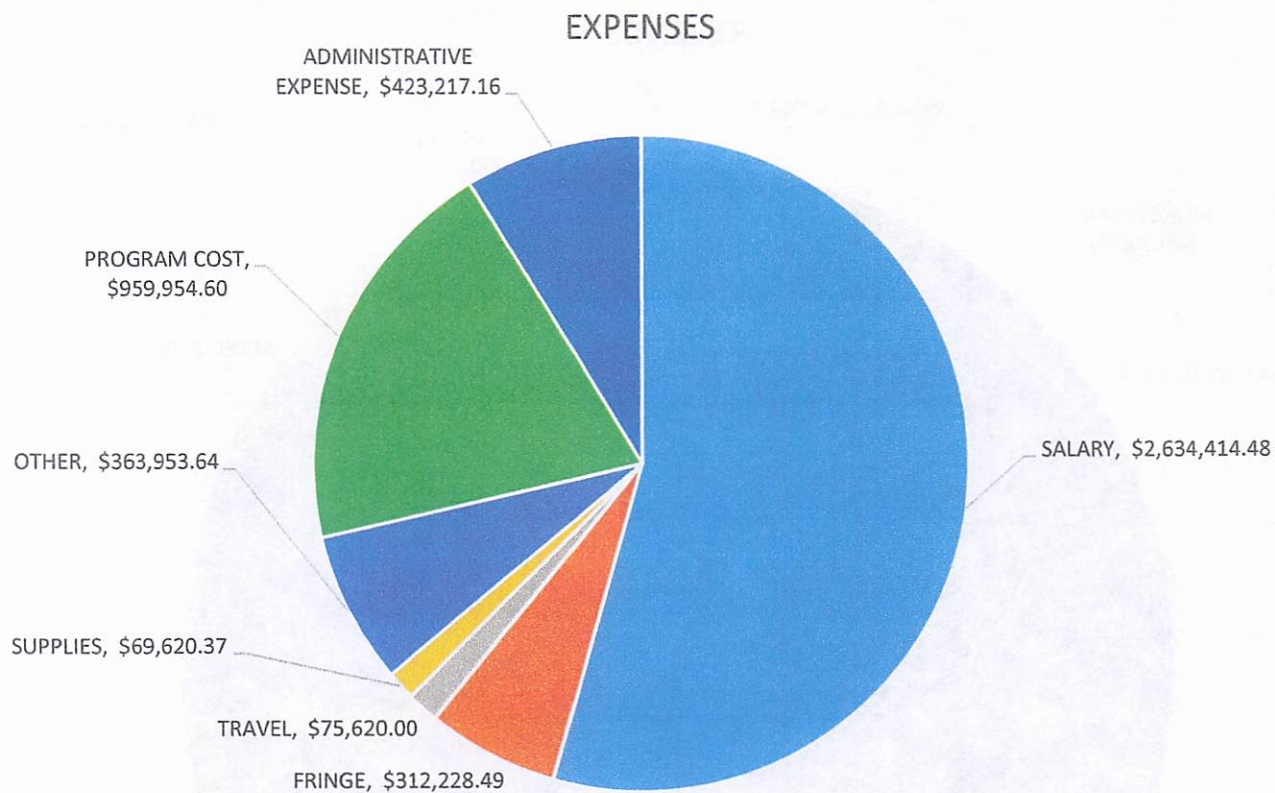
REVENUE



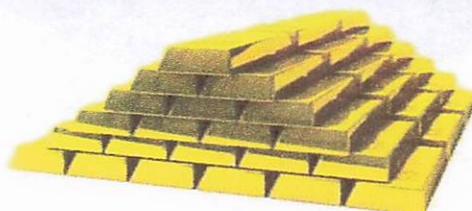
AGENCY EXPENSES AS OF AUGUST 31, 2025

SALARIES	\$2,634,414.48
FRINGES	\$312,228.49
TRAVEL	\$75,620.00
SUPPLIES	\$69,620.37
OTHER	\$363,953.64
PROGRAM COSTS	\$959,954.60
ADMINISTRATIVE EXPENSE	\$423,217.16
TOTAL EXPENSES	\$4,839,008.74





BALANCE SHEET AS OF AUGUST 31, 2025



ASSETS

CURRENT ASSETS

CASH \$426,349

TOTAL CASH AND EQUIVALENTS

\$426,349

ACCOUNT RECEIVABLE \$702,767

GRANT RECEIVABLE \$54,361

TOTAL ACCOUNT RECEIVABLE

\$757,129

FIXED ASSETS

ASSETS \$223,772

ACCUMULATED DEPRECIATION (\$194,871)

TOTAL NET ASSETS

\$28,901

TOTAL ASSETS	\$1,212,379
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LIABILITIES

LIABILITIES

ACCOUNTS PAYABLE	\$78,304	
TOTAL ACCOUNT PAYABLE		\$78,304

ACCRUED EXPENSES	\$65,612	
ACCRUED PAYROLL	\$305,692	
PAYROLL TAXES	\$38,261	
TOTAL OTHER CURRENT LIABILITIES		\$409,564
TOTAL LIABILITIES		\$487,869

NET ASSETS		
PROPERTY & EQUIPMENT	\$28,901	
UNRESTRICTED	\$695,609	
TOTAL NET ASSETS		\$724,510

LIABILITIES & SHAREHOLDER EQUITY	\$1,212,379
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PROGRAM REPORTS AS OF AUGUST 31, 2025

COMMUNITY SERICES BLOCK GRANT

	MONTHLY	YEAR-TO-DATE	BUDGET	BALANCE
SALARIES	\$11,727.18	\$71,644.39	\$135,176.00	\$63,531.61
FRINGES	\$3,423.39	\$21,500.31	\$38,752.00	\$17,251.69
SUPPLIES	\$327.25	\$6,425.51	\$8,399.00	\$1,973.49
TRAVEL	\$0	\$506.30	\$500.00	(\$6.30)
VEHICLE MAINTENANCE	\$0	\$371.21	\$2,000.00	\$1,628.79
PHONE	\$433.29	\$1,970.41	\$1,592.00	(\$378.41)
UTILITIES	\$297.05	\$2,319.79	\$6,900.00	\$4,580.21
VEHICLE INSURANCE	\$0	\$4,485.40	\$7,880.00	\$3,394.60
LIABILITY INSURANCE	\$0	\$238.09	\$302.00	\$63.91
PROPERTY INSURANCE	\$0	\$241.89	\$320.00	\$78.11
SPACE COSTS	\$508.56	\$4,174.20	\$6,820.00	\$2,645.80
FOOD PANTRY	\$0	\$0	\$4,211.00	\$4,211.00
EMERGENCY UTILITIES	\$315.35	\$2,110.94	\$3,500.00	\$1,389.06
YOUTH CHRISTMAS	\$0	\$0	\$2,000.00	\$2,000.00
YOUTH EXPOSURE	\$1761.62	\$2,463.62	\$3,000.00	\$536.38
ADMIN EXPENSES	\$2,295.31	\$12,498.25	\$23,011.00	\$10,512.75
TOTAL	21,089.00	\$130,950.31	\$244,363.00	\$113,412.69

FAMILY DAY CARE FOOD PROGRAM

	MONTHLY EXPENSE	YEAR-TO-DATE EXPENSE
SALARIES	\$1,010.34	\$11,168.19
FRINGES	\$109.56	\$1,456.79
SUPPLIES	\$20.94	\$660.25

TRAVEL	\$0	\$0
PHONE	\$144.42	\$842.84
PRINTING	\$0	\$1,045.00
TRAINING	\$0	\$87.98
INSURANCE	\$0	\$144.90
SPACE	\$20.65	\$938.22
ADMINISTRATIVE EXPENSE	\$169.66	\$1,733.68
TOTAL COSTS	\$1,475.57	\$18,077.85
REVENUE	\$1,983.35	\$19,501.22
PROFIT/LOSS	\$507.78	\$1,423.37

PROGRAM REPORTS AS OF AUGUST 31, 2024

FOSTER GRANDPARENT PROGRAM				
	MONTHLY	YEAR-TO-DATE	BUDGET	BALANCE
SALARIES	\$5,900.70	\$11,661.96	\$69,693.00	\$58,031.04
FRINGES	\$453.38	\$1,159.27	\$7,395.00	\$6,235.73
OFFICE SUPPLIES	\$137.52	\$146.15	\$769.00	\$622.85
PRINTING	\$0	\$0	\$1,000.00	\$1,000.00
POSTAGE & SHIPPING	\$0	\$0	\$1,628.00	\$1,628.00
DUES	\$0	\$0	\$100.00	\$100.00
PHONE	\$144.44	\$286.82	\$720.00	\$433.18
UTILITIES	\$19.06	\$43.19	\$922.00	\$878.81
ADMIN TRAVEL	\$526.62	\$988.92	\$3,550.00	\$2,561.08
CONFERENCE TRAVEL	\$0	\$0	\$1,000.00	\$1,000.00
SPACE	\$32.60	\$70.70	\$1,536.00	\$1,465.30
MEETING SPACE	\$50.00	\$50.00	\$1,712.00	\$1,662.00
PROGRAM MEALS	\$10.50	\$10.50	\$3,779.00	\$3,768.50
EQUIP. MAINTENANCE	\$0	\$0	\$150.00	\$150.00
COPIER COSTS	\$3.36	\$5.85	\$457.00	\$451.15
CONTRACTUAL	\$0	\$0	\$250.00	\$250.00
PARTICIPANT INSURANCE	\$0	\$0	\$416.00	\$416.00
RECOGNITION	\$0	\$0	\$10,100.00	\$10,100.00
STIPENDS	\$4,686.00	\$5,142.00	\$212,976.00	\$207,834.00
BACKGROUND CHECK	\$35.25	\$35.25	\$460.00	\$424.75
VOLUNTEER TRAVEL	\$718.80	\$732.00	\$32,090.00	\$31,358.00
PHYSICAL EXAMS	\$0	\$0	\$500.00	\$500.00
ADMIN EXPENSE	\$962.64	\$1,817.98	\$10,189.00	\$8,371.02
TOTAL	\$13,680.87	\$22,150.59	\$361,392.00	\$339,241.41



REPAIR AND REPLACEMENT

	MONTHLY	YEAR-TO-DATE	BUDGET	BALANCE
VEHICLE INSURANCE	\$0	\$1,121.35	\$2,136.00	\$1,014.65
CONTRACTOR COSTS	\$23,572.00	\$176,393.00	\$243,862.00	\$67,469.00
ADMIN EXPENSE	\$2,357.20	\$17,751.43	\$22,483.00	\$4,731.57
TOTAL	\$25,929.20	\$195,265.78	\$268,481.00	\$73,215.22

PROGRAM REPORTS AS OF AUGUST 31, 2024**RETIRED AND SENIOR VOLUNTEER PROGRAM**

	MONTHLY	YEAR-TO-DATE	BUDGET	BALANCE
SALARIES	\$4,376.58	\$21,882.90	\$52,519.00	\$30,636.10
FRINGES	\$334.80	\$2,086.82	\$5,397.00	\$3,310.18
TRAVEL	\$0	\$2,226.41	\$4,996.00	\$2,769.59
LONG TRAVEL	\$0	\$0	\$1,000.00	\$1,000.00
SUPPLIES	\$0	\$0	\$804.00	\$804.00
LIABILITY INSURANCE	\$0	\$40.86	\$160.00	\$119.14
COPIER MAINTENANCE	\$31.71	\$133.68	\$744.00	\$610.32
COMPUTER MAINTENANCE	\$0	\$0	\$500.00	\$500.00
UTILITIES	\$129.94	\$341.18	\$1,348.00	\$1,006.82
SPACE	\$180.00	\$911.47	\$2,160.00	\$1,248.53
PHONE	\$32.78	\$164.10	\$276.00	\$111.90
PROPERTY INSURANCE	\$0	\$15.47	\$25.00	\$9.53
POSTAGE	\$0	\$0	\$2,115.00	\$2,115.00
PRINTING	\$0	\$0	\$400.00	\$400.00
DUES	\$0	\$125.00	\$100.00	(\$25.00)
PARTICIPANT INSURANCE	\$2,323.58	\$2,323.58	\$2,205.00	(\$118.58)
RECOGNITION	(\$30.00)	\$4,386.86	\$13,736.00	\$9,349.14
ADMIN EXPENSE	\$713.77	\$3,261.66	\$7,662.00	\$4,400.34
TOTAL	\$8,093.16	\$37,899.99	\$96,147.00	\$58,247.01

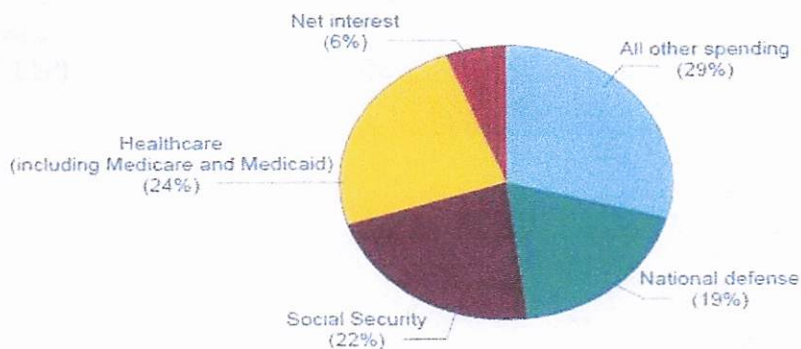
FITNESS CENTER

	MONTHLY EXPENSE	YEAR-TO-DATE EXPENSE
OFFICE SUPPLIES	\$0	\$52.48
STATE TAXES	\$0	\$21.68
LIABILITY INSURANCE	\$0	\$225.00
TOTAL COSTS	\$0	\$299.16
REVENUE	\$0	\$187.55
PROFIT/LOSS	\$0	(\$111.61)

PROGRAM REPORTS AS OF AUGUST 31, 2024

BILL PAY		
	MONTHLY EXPENSE	YEAR-TO-DATE EXPENSE
OFFICE SUPPLIES	\$0	\$487.12
LIABILITY INSURANCE		
VENDOR PAYMENTS	\$18,184.50	\$238,832.74
TOTAL COSTS	\$18,184.50	\$239,319.86
REVENUE	\$18,323.40	\$239,870.74
PROFIT/LOSS	\$138.90	\$550.88

TITLE XIX WAIVER (PROJECTED)		
	MONTHLY EXPENSES	YEAR-TO-DATE EXPENSE
SALARIES	\$209,799.75	\$2,072,871.71
FRINGES	\$16,049.71	\$197,386.31
TRAVEL	\$4,401.10	\$53,378.47
INSURANCE	\$0	\$21,002.90
CONTRACTUAL	\$13,026.51	\$75,463.44
SUPPLIES	\$2,970.63	\$22,918.21
BACKGROUND CHECK	\$127.80	\$4,097.30
STAFF TRAINING	\$994.00	\$5,492.35
FEES	\$28.56	\$3,520.56
PHONE	\$327.45	\$4,718.22
VEHICLE MAINTENANCE	\$11.76	\$3,180.88
UTILITIES	\$1,111.69	\$10,974.80
SPACE	\$1,816.90	\$20,776.98
UNREIMBURSED CLIENT EXP.	\$681.45	\$5,393.06
ADMINISTRATIVE EXPENSE	\$34,216.19	\$314,764.51
UNCOLLECTED ALLOWANCE	\$62,982.15	\$266,080.79
TOTAL COSTS	\$348,545.65	\$3,082,020.49
REVENUE	\$195,138.88	\$2,660,807.85
PROFIT/LOSS	(\$153,406.77)	(\$421,212.64)



PROGRAM REPORTS AS OF AUGUST 31, 2024

MONEYGRAM			
	MONTHLY EXPENSE		YEAR-TO-DATE EXPENSE
OFFICE SUPPLIES		\$0	\$240.00
VENDOR PAYMENTS		\$0	\$20,626.34
TOTAL COSTS		\$0	\$20,866.34
REVENUE		\$0	\$20,986.71
PROFIT/LOSS		\$0	\$120.37



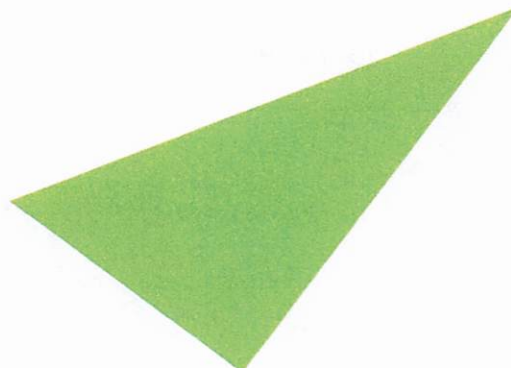
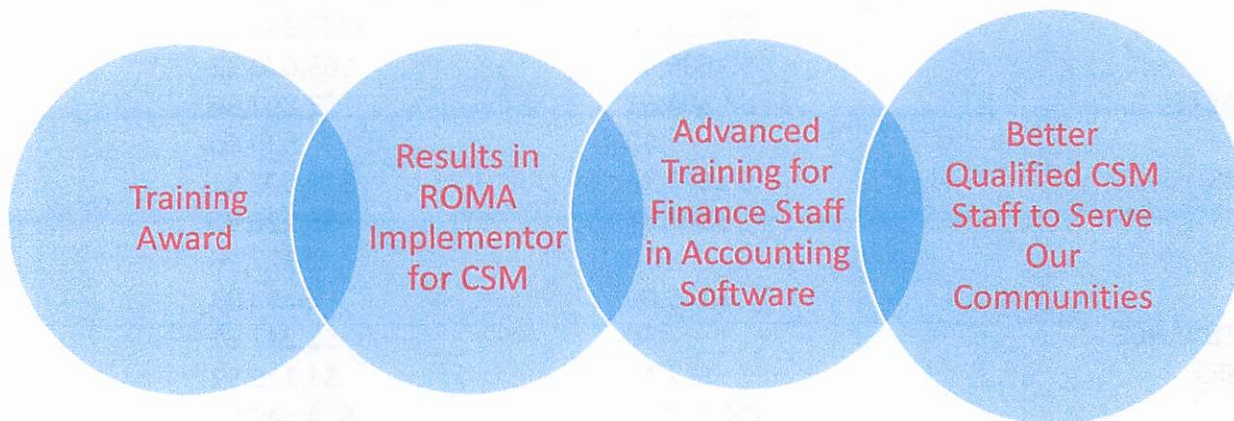
INDIRECT COSTS			
	MONTHLY EXPENSE		YEAR-TO-DATE EXPENSE
SALARIES		\$21,114.78	\$287,944.11
FRINGES		\$5,686.42	\$63,076.32
FEES & CONTRACTS		\$3,584.61	\$3,892.56
DUES		\$0	\$20.00
OFFICE SUPPLIES		\$1,673.94	\$19,602.51
PHONE		\$641.85	\$5,126.81
UTILITIES		\$0	\$127.26
TRAVEL		\$125.00	\$753.93
VEHICLE MAINTENANCE		\$0	\$1,247.52
BOARD EXPENSES		\$12.48	\$1,135.52
AUDIT		\$24,340.00	\$24,340.00
LIABILITY INSURANCE		\$0	\$938.22
SPACE		\$725.45	\$8,311.94
TOTAL COSTS		\$57,904.53	\$416,516.70
REVENUE		\$40,714.77	\$390,467.25
PROFIT/LOSS		(\$17,189.76)	(\$26,049.45)

TRAINING AND TECHNICAL ASSISTANCE FUNDING 2025

Activities from the training dollars included:

- . In-service training for recertification of the National Certified Result Oriented Management Accountability.
- . CPR/First Aid training for staff.
- . Software training for Waiver nursing staff.
- . Trainings to improve staff knowledge and service provision.

More trainings are planned including Volunteer Income Tax Assistance Training, possible financial training, and future ROMA training.



CSM Consumer Satisfaction Survey Results

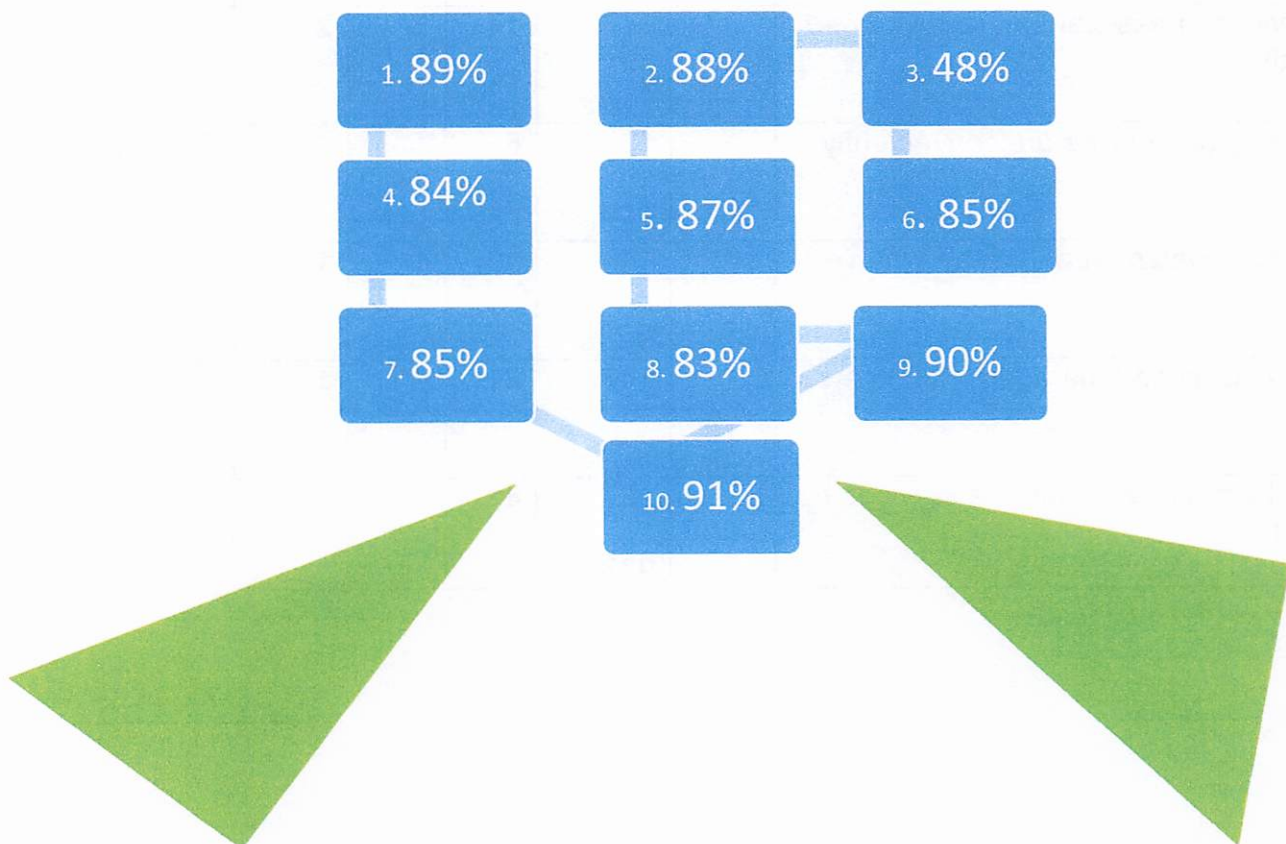
The following tables show the results of how people that access CSM services feel about their outcomes. We are very proud of the results.

FOOD PANTRY CSM Consumer Satisfaction Survey Yearly 2025		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
I was treated with kindness and respect when I came to and/or called the agency.		141 89%	12	2	3		
The staff were willing to help me.		142 91%	11		2		1
Staff referred me to another agency if the Council could not help my request.		86 60%	10	6	1		38
I was waited on promptly and did not have to wait too long to receive services.		136 81%	26	5	1		
My privacy was honored.		138 89%	13	1	1		2
The services or assistance I received met my needs.		142 90%	11	2	2		
The agency or services are conveniently located.		139 92%	8	1	1	2	
The building was neat and clean when I visited.		146 92%	10	1	1		
I would recommend the agency to others.		146 92%	9	1	1	2	
Overall, I am satisfied with the services I received.		127 93%	8		1		

2025 Agency Consumer Satisfaction Results

CSM Overall Consumer Satisfaction Survey 2025	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
I was treated with kindness and respect when I came to and/or called the agency.	701	57	6	1	4	22
The staff were willing to help me.	693	55	5	1	4	29
Staff referred me to another agency if the Council could not help my request.	346	55	17	3	2	295
I was waited on promptly and did not have to wait too long to receive services.	656	65	3	2	1	53
My privacy was honored.	675	55	3	2	1	37
The services or assistance I received met my needs.	654	67	2	2	3	40
The agency or services are conveniently located.	655	67	5	1	2	40
The building was neat and clean when I visited.	643	70	9	1	1	52
I would recommend the agency to others.	699	61	5	1	1	9
Overall, I am satisfied with the services I received.	709	58	3	1	1	9

PERCENT STRONGLY AGREE



2025 ANNUAL REPORT

COUNCIL OF THE SOUTHERN MOUNTAINS TRIPARTITE BOARD OF DIRECTORS

Board Composition

For private nonprofit entities, a minimum of one-third of tripartite board membership must be democratically selected representatives of low-income individuals and families who reside in the geographic area being served by the agency. One-third must be elected officials, holding office at their time of selection, or their representatives. If a sufficient number of elected officials or their representatives are not available to serve, appointive public officials or their representatives may take the place of elected officials. For private nonprofit entities, a minimum of one-third of tripartite board membership must be democratically selected representatives of low-income individuals and families who reside in the geographic area being served by the agency. One-third must be elected officials, holding office at their time of selection, or their representatives. If a sufficient number of elected officials or their representatives are not available to serve, appointive public officials or their representatives may take the place of elected officials. The remaining board members must be chosen from "business, industry, labor, religious, law enforcement, education, or other major groups and interests in the community served."



Kenneth Gentry
Board Member



Marie Scales
Board Member



Tom Morsi
Board President



Donna Mullins
Board Member



Ryan Harman
Board Member



Connie Odom
Board Secretary



Terry O'Neal
Board Member



Adam Gianato
Board Member



Michael Crouse
Board Treasurer



Elizabeth Scott
Board Member



Jerome Newsome
Board Vice-Pres.

2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	REPAIR AND REPLACEMENT PROGRAMS		
Program Type:	Individual/Family Level		
Primary Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$57,911.00
Additional Funding:	\$268,481.00	Additional Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	CSBG funds will be used to provide staff and fringes for program implementation. CSBG funds will also be used to cover expenses of supplies, other costs, and indirect costs.		
Projected # of Participants:	27	CSBG Expenditure Domain:	Housing
How does the program align with the overall mission and vision of the agency?	The Repair and Replacement program provides assistance to low-income households without heating/cooling that cannot afford to replace the systems themselves. The Council's mission and vision is to promote the dignity of self-sufficiency and assist families to become stable households.		
Supporting Logic Models/Community Initiative Status Forms:	REPAIR AND REPLACEMENT PROGRAMS		
Counties Served:	McDowell		
Eligibility Requirements:	No operational heating and/or cooling systems Low-income households at or below 150% of the federal poverty level		
Does this program address a need identified in the agency's most recent Community Assessment?	The program addresses the need of affordable home repairs among individuals, sixth among Board members, second among elected officials, and ninth among service providers. 30.9% of McDowell County residents live at or below the federal poverty level (US Census Bureau). Due to lack of expendable income, families are not able to repair or replace heating and/or cooling systems without assistance.		
How long has this program been provided by the Agency?	The agency has implemented the program since 2017 at its inception.		
What are the goals/purpose of this program?	The program provides assistance to low-income families that have emergency heating/air conditioning assistance when all home sources have become inoperable. During the program year, 21 families have received assistance with 5 in work order to be completed. The program continues to accept applications as funding is available. It is projected that 27 homes will be completed during the 2025-26 program year.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	Projections for the 2025 year was set at 35. However, due to increasing costs of systems and installation, the program will be on target to complete at least 27 homes. The program continues to advertise and receive applications as funding is available.		
Partners:	1. Caves Heating and Cooling, LLC (contractor)		
	2. J & M Home Heating (contractor)		
	3. Pennington Equipment Sales (contractor)		
	4. Chase Heating and Cooling (contractor)		
	5. Childer's Enterprises (contractor)		
	6. WV Department of Health and Human Resources (referral)		

2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	FOOD PANTRY		
Program Type:	Individual/Family Level		
Primary Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$37,248.00
Additional Funding:	\$16,000.00	Additional Funding Source:	FACING HUNGER FOOD BANK
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	CSBG Funds will be used to provide staff and program support (fringes, supplies, phone, space, program costs, and indirect) for program implementation.		
Projected # of Participants:	150	CSBG Expenditure Domain:	Health and Social/Behavioral Development
How does the program align with the overall mission and vision of the agency?	The agency mission and vision statement focuses on assisting families to obtain the dignity of self-sufficiency. This mission can be achieved through providing one time needed service or maintaining ongoing family support. The Food Pantry assists in both of these ideas.		
Supporting Logic Models/Community Initiative Status Forms:	Food Pantry Senior Food Box		
Counties Served:	McDowell		
Eligibility Requirements:	Households at or below federal poverty level of 200% until funding source changes threshold.		
Does this program address a need identified in the agency's most recent Community Assessment?	According to the Community Needs Assessment, food is listed as a top concern among individuals and families. 30.9% of McDowell County families live at or below the federal poverty level (<i>US Census Bureau</i>). The median household income for McDowell County is \$29,980 compared to the state of \$60,798.		
How long has this program been provided by the Agency?	This program has been implemented for more than 25 years.		
What are the goals/purpose of this program?	The Food Pantry provides low-income families with nutritious foods for their families as a one-time assistance or family maintenance, depending on client assessment. Assistance from other agency programs are available in addition to any referrals needed to ensure goals are achieved.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The agency continues outreach efforts through the agency social media, website, and referrals. Due to effects of the February flood, the agency had to be relocated, along with acquiring new supplies and equipment resulting in a delay of services to program participants.		
Partners:	1. Facing Hunger Food Bank		
	2. WV Department of Health and Human Resources		
	3.		
	4.		
	5.		
	6.		

2026 Community Action Plan

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS			
Program Name: BILL PAY			
Program Type:		Community Level	
Primary Funding Source:		Customer Payments	
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$16,401.00
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:		CSBG Funds will be used to provide staff and fringes for program implementation.	
Projected # of Participants:	2500	CSBG Expenditure Domain:	Income Infrastructure and Asset Building
How does the program align with the overall mission and vision of the agency?	The agency mission and vision is to provide quality services and improve the quality of life for agency participants. This programs provides an opportunity for residents to have local access for paying their bills. 5.6 million households lack a bank or credit union account (FDIC) forcing them to use money orders or cash to pay their bills.		
Supporting Logic Models/ Community Initiative Status Forms:	None		
Counties Served:	McDowell		
Eligibility Requirements:	None		
Does this program address a need identified in the agency's most recent Community Assessment?	Bill Pay services is listed as a top concern among Board members, elected officials, and service providers. There is a lack of commercial facilities accessible for customer payments in the local area. The closest facility is located 15 miles from the county seat. To eliminate this hardship to local residents, the agency offers this service to those in the eastern region of McDowell County.		
How long has this program been provided by the Agency?	The agency has provided this service to residents since July 2016.		
What are the goals/purpose of this program?	The Bill Pay Program offers accessibility to McDowell County residents for Bill Pay and MoneyGram services. The program allows families, especially those without checkin accounts, access to a reliable and local facility where many of their bills can be paid with a small fee and transfer of money from one individual to another.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The program was affected by the February flooding. The result is the relocation of the office and repurchase/donations of equipment to continue program implementation. The Bill Pay program is continuing with ongoing communication of the restart of MoneyGram. The agency advertises the program and new location to McDowell County residents through social media platforms and word of mouth.		
Partners:	1. CheckFree Pay		
	2. MoneyGram		
	3.		
	4.		
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2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	FOSTER GRANDPARENT PROGRAM		
Program Type:	Community Level		
Primary Funding Source:	CORPORATION FOR NATIONAL AND COMMUNITY SERVICE		
Will CSBG Funds be Used:	No	CSBG Funding Amount:	\$0.00
Additional Funding:	\$361,392.00	Additional Funding Source:	Corporation for National and Community Service
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	No CSBG funds will be used		
Projected # of Participants:	511	CSBG Expenditure Domain:	Civic Engagement and Community Involvement
How does the program align with the overall mission and vision of the agency?	The program aligns with the agency mission of providing quality services and opportunities. Th program aligns with the agency vision of improving quality of life in our communities.		
Supporting Logic Models/ Community Initiative Status Forms:	FOSTER GRANDPARENT PROGRAM		
Counties Served:	McDowell, Mercer, Mingo, Raleigh, Summers, Monroe, Wyoming		
Eligibility Requirements:	Age 55+ Federal poverty level at or below 200%		
Does this program address a need identified in the agency's most recent Community Assessment?	Senior programs are ranked 8th overall according to the agency Community Needs Assessment.		
How long has this program been provided by the Agency?	The agency has implemented the program for more than 25 years.		
What are the goals/purpose of this program?	The Foster Grandparent Program recruits volunteers to provide one-on-one services to children with special needs. Volunteers attend monthly in-service trainings on various topics. Volunteers assist children to obtain academic achievement, attendance, and social and emotional development skills.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The program projected 51 volunteers for the year. Current participation is 46. The Program staff continues to recruit through various avenues which include social media, public service announcements, and brochures.		
Partners:	1. Bluefield Primary School		
	2. Community Action of South Eastern WV		
	3. Coalfield Community Action Partnership		
	4. Coalfield Elementary School		
	5. Cranberry-Prosperity Elementary School		
	6. Mercer Elementary School		
	7. Mount View High School		
	8. Oakvale Elementary School		
	9. Perterstown Elementary		
	10. Princeton High School		
	11. Princeton Middle School		
	12. Princeton Primary School		
	13. Shady Springs Elementary School		
	14. Stratton Elementary School		
	15. Timberwood Elementary School		

2026 Community Action Plan

Applicant Name: The West Virginia Department of Agriculture
COUNCIL OF THE SOUTHERN MOUNTAINS
Kent Leonhardt, Commissioner

Program Name: WHOLESALERS BUYERS CLUB

Program Type: Community Level

Primary Funding Source: The Emergency Food Assistance Program (TEFAP)

Will CSBG Funds be Used: Yes

Additional Funding: \$0.00

Additional Funding: \$0.00

Additional Funding: \$0.00

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Additional Funding: \$0.00

How CSBG Funds Will Be Used: Provide staff, fringes, program support, and indirect for program implementation

Projected # of Participants: 15

How does the program align with the agency's mission? The program provides quality services and opportunities to help overcome the effects of poverty. The program also improves the quality of life for the community.

Supporting Logic Models/Community Initiative Status Forms: none

Name of Applicant: McDowell

Counties Served: none

Zip Code: none

Telephone No.: none

Does this program meet the needs of the community? Healthy food is listed as the 9th top concern for McDowell County residents, according to the Community Needs Assessment. The closest wholesale store is more than 30 miles from the county seat. Transportation is a concern for many of county residents.

Household Size: none

Household Size: none

Household Size: none

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Household Size: none

HOUSEHOLD SIZE	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,413.00	\$28,953.00
2	\$3,261.00	\$39,128.00
3	\$4,109.00	\$49,303.00
4	\$4,957.00	\$59,478.00
5	\$5,805.00	\$69,653.00
6	\$6,653.00	\$79,828.00
7	\$7,501.00	\$90,003.00
8	\$8,349.00	\$100,178.00

If household size exceeds 8, add \$848.00 (monthly) OR \$10,175 (annually) for each additional household member

3. In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA

2026 Community Action Plan

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS

Program Name:	UTILITY ASSISTANCE PROGRAM		
Program Type:	Individual/Family Level		
Primary Funding Source:	WV Community and Development Office		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$20,758.00
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	Provide salary, fringe, supplies, other costs, program costs, and indirect for program implementation.		
Projected # of Participants:	25	CSBG Expenditure Domain:	Housing
How does the program align with the overall mission and vision of the agency?	The agency provides services to families and communities to help people overcome the effects of poverty and improve the quality of life of community members.		
Supporting Logic Models/ Community Initiative Status Forms:	Emergency Utility Assistance		
Counties Served:	McDowell		
Eligibility Requirements:	Household poverty level at or below 200%		
Does this program address a need identified in the agency's most recent Community Assessment?	The program addresses the concern of affordable housing. The median household income is \$29,980 compared to the state of \$60,798. The unemployment rate is 9.5% compared to the state of 4.0%. In addition, 30.9% of McDowell County residents live at or below the federal poverty level while the local electric company has seen an increase in rates of 32.6% in the last five years. (WV Watch)		
How long has this program been provided by the Agency?	The agency has implemented the program for more than 25 years.		
What are the goals/purpose of this program?	The Utility Assistan Program provides energy assistance to low-income households. The addition to CSBG dollars used, the agency partners with the Dollar Energy Fund to complete and submit applications on behalf of the customers. CSBG Staff also assists families with the completion of Low Income Energy Assistance Program applications.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The program is expected to reach is goal of 25 families. As of September 2025, 13 families have been assisted through the program. The agency continues to accept referrals, appointments, and with walk-ins to assist low-income families.		
Partners:	1. Dollar Energy Fund		
	2. WV Department of Health and Human Resources		
	3. Catholic Charities		
	4.		
	5.		
	6.		

2026 Community Action Plan

Program Discrimination Complaint Form which can be obtained online

at: <https://www.usda.gov/sites/default/files/documents/act-3027.pdf>, from any USDA office, by calling

(866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's

name, address, telephone number and a written description of the alleged discriminatory action in

sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of

an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or

2. fax:

(833) 256-4665 or (202) 690-7442 or

3. email:

ProgramIntake@usda.gov

Community Initiative Status Forms:

This institution is an equal opportunity provider.

Eligibility Requirements: None
This certification form is being completed in connection with the receipt of federal assistance. Program officials may verify what I have certified to be true. I understand that making a false statement may result in having to pay the State for the value of the federal improperly issued to me and may subject me to criminal prosecution under State and Federal law.

How long has this program been provided by the Agency? This agency has hosted this event for eight years.

• I understand that by signing this paper I will only receive USDA TEFAP commodities at this

TEFAP pantry
What are the goals/purpose of this program? The Head of the Dragon promotes economic development in McDowell County. A motorcycle run spanning 91 miles completes the motorcycle dragon series which includes Back of the Dragon, Tail of the Dragon, and Claw of the Dragon.

• I certify that my gross household income is at or below the income listed on this form which I

have completed on the date indicated below - OR -
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026? The agency continues to advertise the community initiative through public service announcements, social media, and websites.

• I receive SNAP benefits (food stamps), therefore I automatically qualify for this program.

Applicant Signature:

1. County Fire Departments (Kimball, Northfork, Keystone, Jaeger, Bradshaw Anawalt)

Date: _____

Food Pantry/Referral

2. County Police Departments (Kimball, Northfork, Bradshaw, Jaeger, Anawalt)

Date: _____

Partners:

3. McDowell County Sheriff Department

4. McDowell County Commission

5. City of Kimball

6.

2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	REPAIR AND REPLACEMENT PROGRAMS		
Program Type:	Individual/Family Level		
Primary Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$57,911.00
Additional Funding:	\$268,481.00	Additional Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	CSBG funds will be used to provide staff and fringes for program implementation. CSBG funds will also be used to cover expenses of supplies, other costs, and indirect costs.		
Projected # of Participants:	27	CSBG Expenditure Domain:	Housing
How does the program align with the overall mission and vision of the agency?	The Repair and Replacement program provides assistance to low-income households without heating/cooling that cannot afford to replace the systems themselves. The Council's mission and vision is to promote the dignity of self-sufficiency and assist families to become stable households.		
Supporting Logic Models/Community Initiative Status Forms:	REPAIR AND REPLACEMENT PROGRAMS		
Counties Served:	McDowell		
Eligibility Requirements:	No operational heating and/or cooling systems Low-income households at or below 150% of the federal poverty level		
Does this program address a need identified in the agency's most recent Community Assessment?	The program addresses the need of affordable home repairs among individuals, sixth among Board members, second among elected officials, and ninth among service providers. 30.9% of McDowell County residents live at or below the federal poverty level (US Census Bureau). Due to lack of expendable income, families are not able to repair or replace heating and/or cooling systems without assistance.		
How long has this program been provided by the Agency?	The agency has implemented the program since 2017 at its inception.		
What are the goals/purpose of this program?	The program provides assistance to low-income families that have emergency heating/air conditioning assistance when all home sources have become inoperable. During the program year, 21 families have received assistance with 5 in work order to be completed. The program continues to accept applications as funding is available. It is projected that 27 homes will be completed during the 2025-26 program year.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	Projections for the 2025 year was set at 35. However, due to increasing costs of systems and installation, the program will be on target to complete at least 27 homes. The program continues to advertise and receive applications as funding is available.		
Partners:	1. Caves Heating and Cooling, LLC (contractor)		
	2. J & M Home Heating (contractor)		
	3. Pennington Equipment Sales (contractor)		
	4. Chase Heating and Cooling (contractor)		
	5. Childer's Enterprises (contractor)		
	6. WV Department of Health and Human Resources (referral)		

2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	FOOD PANTRY		
Program Type:	Individual/Family Level		
Primary Funding Source:	WV COMMUNITY ADVANCEMENT AND DEVELOPMENT		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$37,248.00
Additional Funding Source:	FACING HUNGER FOOD BANK		Date Received TEFAP Foods
Recipient (or Proxy) Signature:			
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	CSBG Funds will be used to provide staff and program support (fringes, supplies, phone, space, program costs, and indirect) for program implementation.		
Projected # of Participants:	150	CSBG Expenditure Domain:	Health and Social/Behavioral Development
How does the program align with the overall mission and vision of the agency?	The agency mission and vision statement focuses on assisting families to obtain the dignity of self-sufficiency. This mission can be achieved through providing one time needed service or maintaining ongoing family support. The Food Pantry assists in both of these ideas.		
Supporting Logic Models/Community Initiative Status Forms:	Food Pantry Senior Food Box		
Counties Served:	McDowell		
Eligibility Requirements:	Households at or below federal poverty level of 200% until funding source changes threshold.		
Does this program address a need identified in the agency's most recent Community Assessment?	According to the Community Needs Assessment, food is listed as a top concern among individuals and families. 30.9% of McDowell County families live at or below the federal poverty level (US Census Bureau). The median household income for McDowell County is \$29,980 compared to the state of \$60,798.		
How long has this program been provided by the Agency?	This program has been implemented for more than 25 years.		
What are the goals/purpose of this program?	The Food Pantry provides low-income families with nutritious foods for their families as a one-time assistance or family maintenance, depending on client assessment. Assistance from other agency programs are available in addition to any referrals needed to ensure goals are achieved.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The agency continues outreach efforts through the agency social media, website, and referrals. Due to effects of the February flood, the agency had to be relocated, along with acquiring new supplies and equipment resulting in a delay of services to program participants.		
Partners:	1. Facing Hunger Food Bank 2. WV Department of Health and Human Resources 3. 4. 5. 6.		

2026 Community Action Plan

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS			
Program Name: BILL PAY			
Program Type:		Community Level	
Primary Funding Source:		Customer Payments	
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$16,401.00
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:		CSBG Funds will be used to provide staff and fringes for program implementation.	
Projected # of Participants:	2500	CSBG Expenditure Domain:	Income Infrastructure and Asset Building
How does the program align with the overall mission and vision of the agency?	The agency mission and vision is to provide quality services and improve the quality of life for agency participants. This programs provides an opportunity for residents to have local access for paying their bills. 5.6 million households lack a bank or credit union account (FDIC) forcing them to use money orders or cash to pay their bills.		
Supporting Logic Models/ Community Initiative Status Forms:	None		
Counties Served:	McDowell		
Eligibility Requirements:	None		
Does this program address a need identified in the agency's most recent Community Assessment?	Bill Pay services is listed as a top concern among Board members, elected officials, and service providers. There is a lack of commercial facilities accessible for customer payments in the local area. The closest facility is located 15 miles from the county seat. To eliminate this hardship to local residents, the agency offers this service to those in the eastern region of McDowell County.		
How long has this program been provided by the Agency?	The agency has provided this service to residents since July 2016.		
What are the goals/purpose of this program?	The Bill Pay Program offers accessibility to McDowell County residents for Bill Pay and MoneyGram services. The program allows families, especially those without checkin accounts, access to a reliable and local facility where many of their bills can be paid with a small fee and transfer of money from one individual to another.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The program was affected by the February flooding. The result is the relocation of the office and repurchase/donations of equipment to continue program implementation. The Bill Pay program is continuing with ongoing communication of the restart of MoneyGram. The agency advertises the program and new location to McDowell County residents through social media platforms and word of mouth.		
Partners:	1. CheckFree Pay		
	2. MoneyGram		
	3.		
	4.		
	5.		
	6.		

2026 Community Action Plan

Customer Consent Form

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS

Program Name: FOSTER GRANDPARENT PROGRAM

Program Type: Community Level

Primary Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE (Community Action Agency)

Consent: I release, obtain, store and share all pertinent identifying and non-personally identifying social, educational, medical, and other information about yourself or other members of your household that will allow you to benefit from services offered in the program. If you are granting such permission, you understand that such information will be stored in a secure electronic data management system. Your information will remain confidential and such information will only be used for your benefit or to benefit other members of your household. Only authorized personnel will share client information needed for service delivery, program eligibility, to track demographic trends, service patterns, and any outcomes achieved.

Additional Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

Additional Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

Additional Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

Additional Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

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Additional Funding Source: CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

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Signature of CAA Staff Member: 1. Bluefield Primary School

Date:

2. Community Action of South Eastern WV

3. Coalfield Community Action Partnership

4. Coalfield Elementary School

5. Cranberry-Prosperity Elementary School

6. Mercer Elementary School

7. Mount View High School

8. Oakvale Elementary School

9. Perterstown Elementary

10. Princeton High School

11. Princeton Middle School

12. Princeton Primary School

13. Shady Springs Elementary School

14. Stratton Elementary School

15. Timberwood Elementary School

Partners:

2026 Community Action Plan

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS

Program Name:	WHOLESALE BUYERS CLUB		
Program Type:	Community Level		
Primary Funding Source:	WC Community Advancement and Development		
Will CSBG Funds be Used:	Yes	CSBG Funding Amount:	\$2,361.00
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	Provide staff, fringes, program support, and indirect for program implementation		
Projected # of Participants:	15	CSBG Expenditure Domain:	Income Infrastructure and Asset Building
How does the program align with the overall mission and vision of the agency?	The program provides quality services and opportunities to help overcome the effects of poverty. The program also improves the quality of life for the community.		
Supporting Logic Models/Community Initiative Status Forms:	none		
Counties Served:	McDowell		
Eligibility Requirements:	none		
Does this program address a need identified in the agency's most recent Community Assessment?	Healthy food is listed as the 9th top concern for McDowell County residents, according to the Community Needs Assessment. The closest wholesale store is more than 30 miles from the county seat. Transportation is a concern for many of county residents.		
How long has this program been provided by the Agency?	The program has been provided by the agency for more than 25 years.		
What are the goals/purpose of this program?	The Wholesale Buyers Club provides families the availability of purchasing goods in bulk at wholesale prices without the extra burden of accessing transportation to reach wholesale outlets. Items purchase range from food to household cleaning supplies.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The agency met its goal but continues to advertise to the community through social media.		
Partners:	1. Wendling's Food Service		
	2.		
	3.		
	4.		
	5.		
	6.		

2026 Community Action Plan

Applicant Name: COUNCIL OF THE SOUTHERN MOUNTAINS			
Program Name:		UTILITY ASSISTANCE PROGRAM	
Program Type:		Individual/Family Level	
Primary Funding Source:		WV Community and Development Office	
Will CSBG Funds be Used:		Yes	CSBG Funding Amount: \$20,758.00
Additional Funding:	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:		Provide salary, fringe, supplies, other costs, program costs, and indirect for program implementation.	
Projected # of Participants:		25	CSBG Expenditure Domain: Housing
How does the program align with the overall mission and vision of the agency?		The agency provides services to families and communities to help people overcome the effects of poverty and improve the quality of life of community members.	
Supporting Logic Models/Community Initiative Status Forms:		Emergency Utility Assistance	
Counties Served:		McDowell	
Eligibility Requirements:		Household poverty level at or below 200%	
Does this program address a need identified in the agency's most recent Community Assessment?		The program addresses the concern of affordable housing. The median household income is \$29,980 compared to the state of \$60,798. The unemployment rate is 9.5% compared to the state of 4.0%. In addition, 30.9% of McDowell County residents live at or below the federal poverty level while the local electric company has seen an increase in rates of 32.6% in the last five years. (WV Watch)	
How long has this program been provided by the Agency?		The agency has implemented the program for more than 25 years.	
What are the goals/purpose of this program?		The Utility Assistan Program provides energy assistance to low-income households. The addition to CSBG dollars used, the agency partners with the Dollar Energy Fund to complete and submit applications on behalf of the customers. CSBG Staff also assists families with the completion of Low Income Energy Assistance Program applications.	
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?		The program is expected to reach is goal of 25 families. As of September 2025, 13 families have been assisted through the program. The agency continues to accept referrals, appointments, and with walk-ins to assist low-income families.	
Partners:	1. Dollar Energy Fund		
	2. WV Department of Health and Human Resources		
	3. Catholic Charities		
	4.		
	5.		
	6.		

2026 Community Action Plan

Applicant Name:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Program Name:	HEAD OF THE DRAGON		
Program Type:	Community Level		
Primary Funding Source:	COUNCIL OF THE SOUTHERN MOUNTAINS		
Will CSBG Funds be Used:	No	CSBG Funding Amount:	\$0.00
Additional Funding:	\$7,900.00	Additional Funding Source:	COUNCIL OF THE SOUTHERN MOUNTAINS
	\$1,500.00	Additional Funding Source:	COAL HERITAGE FOUNDATION
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
	\$0.00	Additional Funding Source:	
How CSBG Funds Will Be Used:	No CSBG funds will be used.		
Projected # of Participants:	75	CSBG Expenditure Domain:	Income Infrastructure and Asset Building
How does the program align with the overall mission and vision of the agency?	The mission and vision states the agency provides opportunities to help overcome poverty improve the quality of life in our communities. The Head of the Dragon motorcycle ride promotes tourism. The agency also collaborates with the City of Kimball which hosts their town festival in conjunction with this event. This allows local vendors and entertainers to increase revenue which helps the community.		
Supporting Logic Models/ Community Initiative Status Forms:	None		
Counties Served:	McDowell		
Eligibility Requirements:	None		
Does this program address a need identified in the agency's most recent Community Assessment?	Tourism is ranked 6th among concerns of public officials, Board members, and service providers in the Community Needs Assessment. Since the downturn of the coal industry, the economic conditions of the county have deteriorated. Several tourism initiatives have been developed in the county to promote economic development.		
How long has this program been provided by the Agency?	This agency has hosted this event for eight years.		
What are the goals/purpose of this program?	The Head of the Dragon promotes economic development in McDowell County. A motorcycle run spanning 91 miles completes the motorcycle dragon series which includes Back of the Dragon, Tail of the Dragon, and Claw of the Dragon.		
If the goals were not met last year, what is the agency's plans to ensure that goals will be met in 2026?	The agency continues to advertise the community initiative through public service announcements, social media, and websites. Interviews with the local news station promotes community awareness.		
Partners:	1. County Fire Departments (Kimball, Northfork, Keystone, Jaeger, Bradshaw Anawalt)		
	2. County Police Departments (Kimball, Northfork, Bradshaw, Jaeger, Anawalt)		
	3. McDowell County Sheriff Department		
	4. McDowell County Commission		
	5. City of Kimball		
	6.		

CSM WEBSITES/SOCIAL MEDIA

In order to help CSM consumers attain services, three websites are maintained. The first is the agency website describing available programs:

councilofthesouthernmountains.com. Second is the economic development component to encourage tourism at visitmcdowellcountwv.com. The “Head of the Dragon” motorcycle run website was developed for foster diversification of the local economy: headofthedragonwv.com.

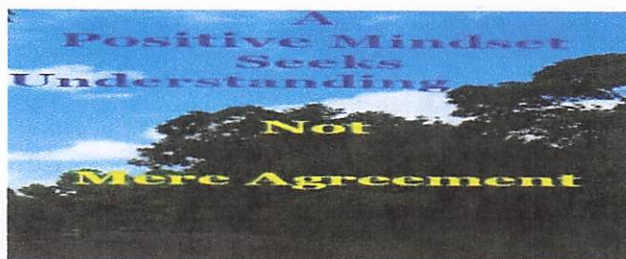
Please visit these sites and join us on Facebook at Council of the Southern Mountains and Visit McDowell County.

councilofthesouthernmountains.com

visitmcdowellcountywv.com

headofthedragonwv.com

Facebook



COUNCIL OF THE SOUTHERN MOUNTAINS 2025 EMPLOYEE OF THE YEAR



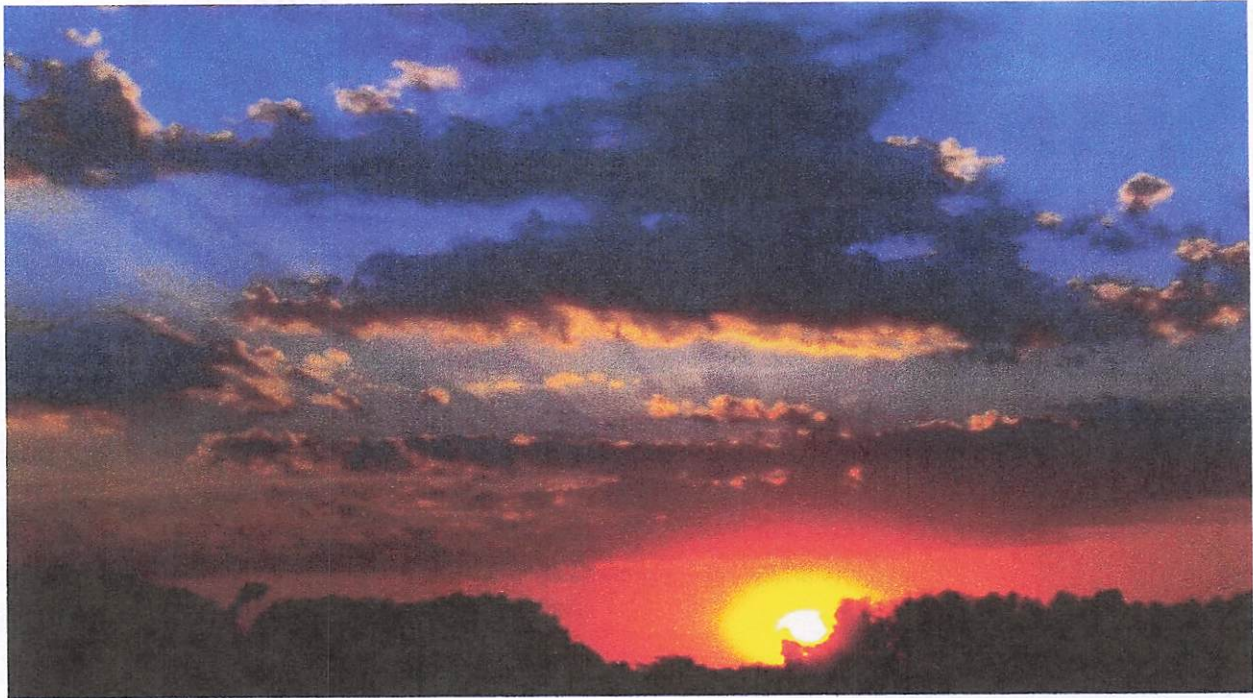
Dora Shrader

"Inaction breeds doubt and fear. Action breeds confidence and courage. If you want to conquer fear, do not sit home and think about it. Go out and get busy." The foremost personification of this adage is Dora Shrader. Ms. Shrader came to this agency in a time of great need and got busy working hard to bring standards to our organization which served as a beacon of hope so we can always strive to improve.

The world is a miraculous place. A place where people go out each day and make a difference in our existence. It is often speculated, "Do the times make the person or does the person make the times?" The Council of the Southern Mountains believes it is the person that makes the times. This is reflected in our agency having Dora Shrader help us conquer the fear of defeat as she has brought organization, consistency, and most of all, pride to our workplace.

As stated in Psalm 128:2, "You shall eat the fruit of the labor of your hands; you shall be blessed, and it shall be well with you." These holy words apply to Dora Shrader as she shows her blessings and shares them in our workplace. The fruit of her labor has not only blessed her but has also blessed the Council. Thank you Dora Shrader for sharing the fruit of your labor.

It is with honor we name Dora Shrader the 2025 Council of the Southern Mountains EMPLOYEE OF THE YEAR.



*As a tradition, we always end our Annual Report
with the following prayer:*

“As the old year retires and a new one is born, we commit into the hands of our Creator the happenings of the past year and ask for direction and guidance in the new one. May He grant us His grace, His tranquility and His wisdom!”

— Peggy Toney Horton,

Connect With Us in 2026!

(304) 436-6800 or 304-327-5305
councilofthesouthernmountains.com

visitmcdowellcountywv.com

headofthedragonwv.com

Facebook-Council of the Southern Mountains